



Human Services Commission Agenda

Refer to the bottom of the agenda for meeting information.

Thursday, November 6, 2025

5:30 PM

Council Chambers and Online

1. Call to Order

2. Roll Call

3. Land Acknowledgement

We, the City of Lacey, are on the ancestral land of the Tribal People of the Treaty of Medicine Creek, including the Nisqually Indian Tribe and Squaxin Island Tribe. We acknowledge and remember those Tribal People not recognized today who were absorbed or relocated into other tribes for survival. We recognize the ancestors and their descendants who are still here. We recognize and respect the Tribal People of the Treaty of Medicine Creek as the traditional stewards of this land since time immemorial and their role today in taking care of these lands in perpetuity. We recognize and have the responsibility to call attention to the histories of dispossession, forced removal, and abridged treaty rights that allowed our nation, state, and city to develop as they have today. We recommend that community members read the Medicine Creek Treaty of 1854.

4. Approval of Agenda, Previous Meeting Minutes, and Consent Items

- A. Approval of Agenda
- B. Approval of July 10, 2025, meeting minutes

5. Public Comment

Refer to the bottom of the agenda for instructions on how to provide public comment.

6. Business Items

- A. **Welcome Youth Council Member Jennifer Zheng**
Michelle Chavez, Human Services Coordinator
- B. **Human Services Grant Program Update**
Michelle Chavez, Human Services Coordinator
- C. **Community Development Block Grant (CDBG) Update**
Michelle Chavez, Human Services Coordinator
- D. **Diversity, Equity, Inclusion, and Belonging (DEIB) Regional Meeting Report**
Shannon Kelley-Fong, Assistant City Manager
Michelle Chavez, Human Services Coordinator

7. Adjourn

Attendance and Public Comment

Attend Remote or In-Person

There are several ways to attend the Human Services Commission Meeting:

In-Person: Council Chambers at Lacey City Hall
420 College Street SE, Lacey, WA 98503

Zoom: https://us02web.zoom.us/webinar/register/WN_RL-jvbI5Tkq3KjAiAe6HVA

City Website: <https://cityoflacey.org/government/public-meetings/>

YouTube: <https://www.youtube.com/watch?v=fUDttiGpqs8>

Phone: (888) 788-0099 or (877) 853-5247 (Webinar ID 890 9971 6493)

Verbal Public Comment

Each speaker is limited to three minutes. Comments are welcome on matters connected to City business or specific agenda items.

Prior to starting your comments, please provide your:

- a. Name
- b. City of residence or connection to the City
- c. Topic or subject matter of your comments

The opportunity for verbal public comment is available in-person or by Zoom:

In-Person: Use the sign-up sheet located in the meeting room.

Zoom: Preregister using the following Zoom link no later than two hours prior to the meeting:
https://us02web.zoom.us/webinar/register/WN_RL-jvbI5Tkq3KjAiAe6HVA

Instructions and access details will be provided once registration is complete.

Written Public Comment

Please email written public comments to HumanServices@cityoflacey.org. The commenting period will close two hours before the meeting time. Members will receive all written public comments provided by this deadline. Comments may not be addressed during the meeting. All comments are part of the official record.



Human Services Commission Rescheduled Meeting Minutes

Thursday, July 10, 2025

Council Chambers and Online

1. Call to Order

Chair Stephens called the meeting to order at 5:30 p.m.

2. Roll Call

COMMISSIONERS PRESENT: Brandon Stephens, Chair; Angelina Goldwell, Vice Chair; Commissioners Nancy Dihle, Dalia Martinez, Tiffany Walker, Evette Temple, and Lester Dickson

COMMISSIONERS EXCUSED: Tiffany Walker

STAFF PRESENT: Shannon Kelley-Fong, Assistant City Manager; Michelle Chavez, Human Services Coordinator; Jenny Wilson, Senior Parks Planner; and Elissa Fontaine, City Clerk

3. Land Acknowledgement

Chair Stephens presented the abbreviated Land Acknowledgement

4. Approval of Agenda, Previous Meeting Minutes, and Consent Items

- A. Approval of Agenda
- B. Approval of June 5, 2025, meeting minutes
- C. Approval of June 26, 2025, special meeting minutes

Commissioner Temple moved to approve the agenda and consent agenda. Commissioner Dihle seconded. The motion carried.

5. Public Comment

No one signed up to speak in person or remotely, and no written comments were received.

6. Business Items

A. **Lacey Metropolitan Park District Presentation**

Jenny Wilson, Senior Parks Planner

Wilson presented information on the Lacey Metropolitan Park District (MPD). Proposition 1 is a ballot measure scheduled for the August 5, 2025, election for registered voters within the Lacey city limits to create an MPD. Wilson provided an overview of park acreage and development, detailed how Lacey parks are funded, provided an overview of Lacey Parks programs and events, and detailed maintenance hours. Wilson presented two main priorities of the MPD: New Park Features and Expanded Maintenance, and detailed several potential projects.

B. **2025 Human Services Grant Program Funding Recommendations**

Michelle Chavez, Human Services Coordinator

During their June 26, 2025, meeting, the Commission voted to temporarily postpone a decision on the grant award recommendations. Information was presented on the 20 active applications of the 2025 Human Services Grant Program, including categorization by average score, priority areas, potential options for determining funding levels, and staff recommendations. Staff recommended Option 1 or Option 7. Review and discussion continued.

Chair Stephens moved to recommend Option 7, as presented, to the City Council for the 2025 Human Services Grant Program funding. Vice Chair Goldwell seconded. The motion carried.

C. **Public Hearing: Community Development Block Grant (CDBG) Fund Allocation**

2025-2027 CDBG Consolidated Plan and 2025 Annual Action Plan

Michelle Chavez, Human Services Coordinator

Chavez presented an update on the 2025-2027 Community Development Block Grant (CDBG) Consolidated Plan and 2025 Annual Action Plan. The Consolidated Plan is a planning document required by the Department of Housing and Urban Development (HUD) to be submitted every three to five years by all jurisdictions that receive CDBG and HOME funds. As required, the first public hearing was held on June 5, 2025, prior to the completion of the documents. The second public hearing was conducted during the July 10, 2025, meeting, following the completion of the documents, and prior to their approval and submission.

At 6:39 p.m., Chair Stephens opened the public hearing on the CDBG Fund Allocation.

No one signed up to provide testimony during the public hearing remotely or in person, and no written testimony was received.

Chair Stephens closed the public hearing at 6:41 p.m.

Vice Chair Goldwell moved to recommend the draft 2025-2027 Consolidated Plan and 2025 Annual Action Plan as presented to the Lacey City Council to submit to the US Department of Housing and Urban Development. Commissioner Temple seconded. The motion carried.

7. Adjourn

Chair Stephens adjourned the meeting at 6:43 p.m.

DRAFT



HUMAN SERVICES COMMISSION

November 6, 2025

SUBJECT: Human Services Grant Program (HSGP) Update

RECOMMENDATION: Review and discussion

STAFF CONTACT: Shannon Kelley-Fong, Assistant City Manager *SKF*
Michelle Chavez, Human Services Coordinator *mjc*

ORIGINATED BY: City Manager's Department

ATTACHMENTS:

1. Human Services Needs Assessment Survey Results
2. Focus Group Feedback Summary
3. HSGP Success Stories
4. Draft 2026 Program Timeline

FISCAL NOTE: 2024 and 2025 budget includes \$300,000 for the Human Services Grant Program; draft 2026 budget includes \$300,000 for Human Services Grant Program

PRIOR REVIEW:

- [Human Services Commission – February 6, 2025](#)
- [Human Services Commission – April 3, 2025](#)
- [City Council Worksession - April 22, 2025](#)
- [Human Services Commission June 5, 2025](#)
- [Human Services Commission June 26, 2025](#)
- [Human Services Commission July 10, 2025](#)
- [City Council Meeting August 5, 2025](#)

**WORK PLAN GOAL:
AND STRATEGY** Vibrant Place to Live, Work and Play
D. Finalize Homeless Response Plan and Enhance Social Services

An Engaged Community
L. Enhance Communication and Engagement Efforts

DEIB STRAT PLAN: Livability: Human Services, C. Provide and support culturally appropriate human services that meet the needs of the Lacey community.

Create a strategic City human services grant program that is transparent, consistent, and removes barriers to participation.

BACKGROUND: General information on the City of Lacey's (City) Human Services can be accessed here: [Human Services - City of Lacey](#).

2024 HSGP: The first year of the Human Services Grant Program (HSGP) ran from October 2024 to September 2025. During this first program year, ten (10) non-profit agencies received funding from the City to provide Human Services to the Lacey community (**Table 1**). The total allocation for 2024 was \$300,000.

Attachment 3 includes 2024 HSGP success stories from our grantees. Lacey is running stories in our Lacey Weekly newsletter to capture the results of the program.

Table 1. 2024 HSGP			
Organization	Program / Project	2024 HS Grant Funding Requested	2024 HS Grant Funding Awarded
North Thurston Education Foundation (NTEF)	Student Assistance Grants	\$60,000	\$31,233
Homes First	Homes First Lacey Housing	\$50,000	\$31,233
Boys & Girls Clubs of Thurston County	Scholarships for youth experiencing homelessness	\$25,000	\$25,000
Community Action Council of Lewis, Mason, & Thurston County	Lacey Housing Services	\$284,130	\$31,233
Family Support Center of South Sound	Homeless Family Services	\$50,000	\$31,233
Garden-Raised Bounty	GRuB Garden Project	\$6,000	\$6,000
South Puget Sound Habitat for Humanity	Home Repair Program	\$50,000	\$31,233
TOGETHER!	Host Homes	\$25,366	\$25,366
TOGETHER!	Club House Program	\$25,000	\$25,000
Interfaith Works	Sergio's Service Center	\$120,000	\$31,233
Rebuilding Together Thurston County	Critical Home Repair	\$125,000	\$31,233
Total Budget			\$299,997

As of October 1 2025, the total amount spent of the 2024 allocation is \$287,358 or 96%. The final invoice should bring the total spent to 100%.

2025 HSGP: The second year of the HSGP will run from August 2025 to July 2026. During this second program year there were twelve (12) non-profit agencies who received funding from the City to provide Human Services to Lacey residents (**Table 2**). The total allocation for 2025 was \$300,000.

Table 2. 2025 HSGP			
Organization	Program / Project	2025 HS Grant Funding Requested	2025 HS Grant Funding Awarded
North Thurston Education Foundation (NTEF)	Student Assistance Grants	\$50,000	\$30,000
Interfaith Works	Sergio's Service Center	\$50,000	\$30,000
Boys & Girls Clubs of Thurston County	Scholarships for youth experiencing homelessness	\$25,000	\$25,000
CIELO	Lacey Housing Stability and Advocacy Initiative	\$50,000	\$30,000
Community Action Council of Lewis, Mason, & Thurston County	Lacey Housing Services	\$50,000	\$23,125
Community Youth Services	Haven House	\$50,000	\$23,125
TOGETHER!	Host Homes	\$50,000	\$23,125
All Kids Win FKA Homeless Backpacks	Weekend Food Bags	\$50,000	\$23,125
Rebuilding Together Thurston County	Critical Home Repair	\$50,000	\$23,125
Senior Services for South Sound	Home Share Program	\$50,000	\$23,125
Homes First	Increasing the Pace of Homes First Affordable Housing Development	\$50,000	\$23,125
South Puget Sound Habitat for Humanity	Home Repair Program	\$50,000	\$23,125
Total Budget			\$300,000

Human Services Needs Assessment Update

The Human Services Work Group approved the Community Participation Plan for the Human Services Needs Assessment in 2024. Staff have been collecting community feedback to assist City leadership in establishing HSGP priorities in the future. Attached to this report are the results from the online survey on human services needs that was open from 9/16/24 to 11/4/24, including the narrative responses. The survey was divided into 8 questions about Lacey Human Service needs as a community and three (3) questions about household needs. There were two (2) open-ended questions (narrative only) and one (1) question regarding participants' connection to the City.

The online survey was translated into Korean and Spanish. There were nine (9) Korean surveys received and no Spanish versions received.

Commented [SKF1]: Do we have any draw down information for 2025? If so, please add.

Human Services Needs Online Survey – 159 participants

- **Question 1:** Overall, respondents who took the survey in English indicated that financial, transportation, and childcare were the top barriers to **receiving** services. However, the highest rated “barrier” was “unknown” and “other.” Narrative answers are located in **Attachment 1**.
 - Respondents who took the survey in Korean listed language as the top barrier.
- **Question 2:** Overall, respondents who took the survey in English said that **transportation was very important and somewhat important** to meet the community’s human service needs.
 - Respondents who took the survey in Korean had similar results.
- **Question 3:** Respondents who took the survey in English indicated that it is **not that easy** to get around if **you have a disability** (bike, walk, roll, drive, etc.).
 - Respondents who took the survey in Korean had similar results.
- **Question 4:** Respondents who took the survey in English indicated that Child care in Lacey was ranked **below average** (39 out of 100).
 - Respondents who took the survey in Korean listed child care **above average**
- **Question 5:** Respondents who took the survey in English indicated that youth programming ranked as **average** (3.0 rating on a scale of 0-5).
 - Respondents who took the survey in Korean youth programming **below** average
- **Question 6:** Respondents who took the survey in English indicated that the top health-related human services need was **behavioral health** (including alcohol and drug recovery). Preventive Health Care and Emergency Health Care ranked 2nd and 3rd, respectively.
 - Respondents who took the survey in Korean listed Preventive Health Care as #1
- **Question 7:** Respondents who took the survey in English indicated that the top non-health-related human services need was **Housing**. The second was **Financial Assistance**, and the third was **Employment and Training**.
 - Respondents who took the survey in Korean listed Clothing and Food higher than Housing as a need.
- **Question 8:** When using a weighted average; other targeted community human services needs were:

Respondents English

- 1. Child Care
- 2. Domestic Violence Services
- 3. Veterans Services
- 4. Culturally Relevant Services
- 5. Older Adult Centered Services

Respondents Korean

- 1. Veterans Services
- 2. Child Care
- 3. Older Adult Services
- 4. Domestic Violence Services
- 5. Youth Centered Services

Question 9: Respondents who took the survey in English indicated **46%** of their households had **all the services they needed**. However, 26% said they could use a **bit more**, and 16% could use several more services, which is **42%** of those surveyed.

- o Respondents who took the survey in Korean had similar results.
- **Question 10:** Most respondents who took the survey in English indicated that they received services annually (38%). 23% received services (monthly) 34% never accessed services, and 6% received services weekly.
 - o Respondents who took the survey in Korean accessed services less frequently.

Question 11: When ranking family and household “most urgent needs”, the top three answers were:

Respondents English

- 1. Preventive Health Care
- 2. Older Adult Centered Services
- 3/4. Behavioral / Emergency Health Care
- 5. Low or No Cost Legal Services

Respondents Korean

- 1. Emergency Health Care
- 2-5. Preventative Health Care, Eye Care, Dental Care, Food, Employment, and Training, Legal Services, Youth Services , and Adult Services

Attachment 1 provides all open-ended survey answers. Top Themes from the open-ended survey questions were:

- 1. ~~ADD~~
- 1. [Homelessness \(23\)](#)
- 2. [Transportation \(21\)](#)
- 3. [Health care including behavioral health \(19\)](#)
- 4. [Youth services including daycare \(16\)](#)
- 5. [Senior services \(11\)](#)
- 6. [Affordable housing \(9\)](#)

Commented [SKF2]: Add

Human Services Needs Focus Groups – 38 participants

To date, the City has held three (3) focus groups completed in late 2024 and early 2025 from 3 stakeholder groups; Veterans, Seniors and Youth. Staff is setting up additional focus groups to continue receiving feedback. Comments from these focus groups can be found in **Attachment 2**.

Table 3 lists past and future stakeholder groups.

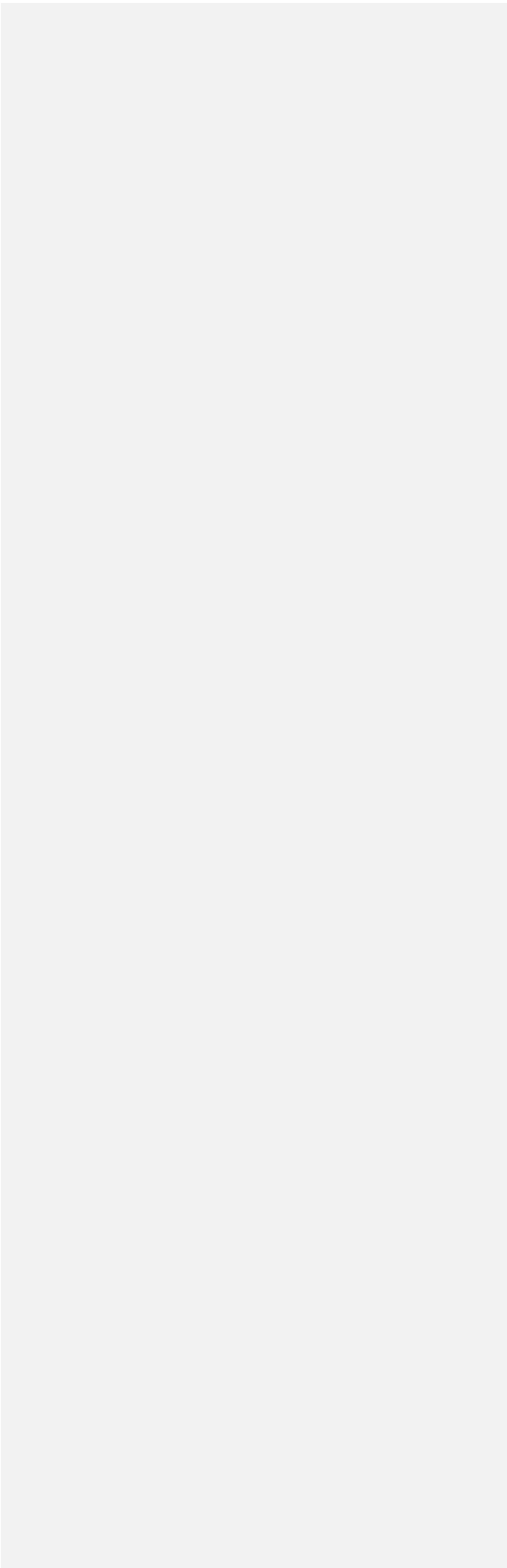


Table 3. Focus Groups

	Focus Groups (As per Community Participation Plan)	Potential Participants (not exclusive and subject to change)	Location (Future only tentative)	Date / Time (Tent.)
1	Veterans Groups	LVSH (Lacey Veterans Services Hub), Disabled American Veterans (DAV), Thurston County Veterans Services	Lacey Veterans Services Hub	October 28, 2024 6pm
2	Seniors	Senior Services of South Sound, Senior Area on Aging, A Home for Mom, Retirement Facilities – Panorama, Jubilee, Bonaventure, Sound Alliance of Older LGBTQ, Rebel and Reserve Communities	Lacey Senior Center	November 21, 2024 9:00am
3	Youth	Lacey Youth Council, Boys and Girls Club, Boy Scouts, Girl Scouts, TCYFC, BHB Youth Sports Clubs, YMCA, CYS, Daycares, Pizza Clatch (LGBTQ Youth Org.), The Pearl Foundation of South Sound,	Lacey City Hall	March 18, 2025
Future Focus Groups				
4	Human Services Agencies	Family Support Center, United Way, CYC, Salvation Army, Catholic Charities, CAC of Lewis, Mason, Thurston County, Homes First, Family Education Support Services (FESS), PIPE, Goodwill, Safe Place, Interfaith Works	Community Action Council (Lacey)	January 2026
5	Public Safety Agencies	Lacey Police, Lacey Fire District #3, Thurston County Sheriff, Joint Animal Services, TCOMM/911	Fire District 3 - Station 35 Lacey	January 2026
6	Cultural Orgs. / Immigrant Orgs. / Faith Based Groups	CIELO (Centro Integral Educativo Latino de Olympia), COE (Commission on Equity), KWA (Korean Women's Association), Polynesian Association of Thurston County, HAPPEN (Hawaiian, Asian and Pacific Islander Empower Network Fred U. Harris Lodge #70., Phillipino American Community of South Puget Sound, Nisqually Tribe, Islamic Center of Olympia, Michiantla, New Life Baptist Church, ASHHO, Divine 9, Jewish and Olympia Zen Center	TBD	February 2026
7	Transportation Orgs.	LVSH, Intercity Transit (including Dial-a-Lift), Thurston Regional Planning Council	Intercity Transit	February 2026
8	Physical / Behavioral Health Care	KP, Delta, Providence, Olympic Health and Recovery Services, NAMI, Capital Recovery Services,	TBD	March 2026

9	Private Sector Employers	Lacey Chamber, South Sound Chamber, Economic Development Center, BIPOC group at the Chamber	TBD	March 2026
10	City Departments / Government Agencies	Parks, Planning, Public Works, Joint Animal Services, Timberland Regional Library, Thurston County, Olympia and Tumwater, WA DSHS – Carolyn Cole, Thurston Regional Housing Council	TBD	April 2026
11	Schools	North Thurston Public Schools (Elementary, High School, Middle School, Post Secondary), Pope John Paul, Homeschool, SPSCC, St. Martins, Makers Space, ANEW, On-Line Training, Technical Training Schools, Evergreen, New Market Skills Center	North Thurston Public Schools or St. Martins	April 2026

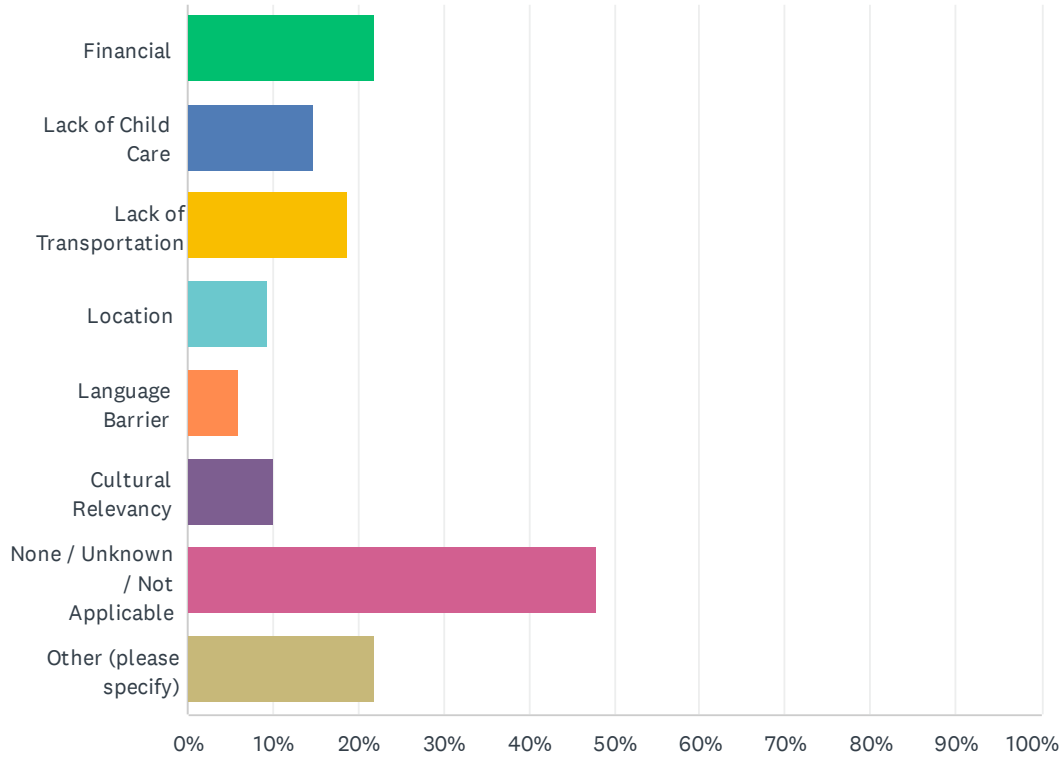
Next Steps: Discuss survey results.

Continue completing HSGP 2025 contracts and closing out HSGP 2024. Prepare materials for HSGP 2026 including updating program parameters, evaluation materials, training documents, etc.

Continue outreach for the Human Services Needs Assessment and write report summarizing findings and recommendations in a Human Services Strategic Plan. This includes a literature review of existing needs reports, community feedback, focus groups, and online surveys.

Q1 What specific difficulties do you have accessing human services in Lacey? (Select all that apply)

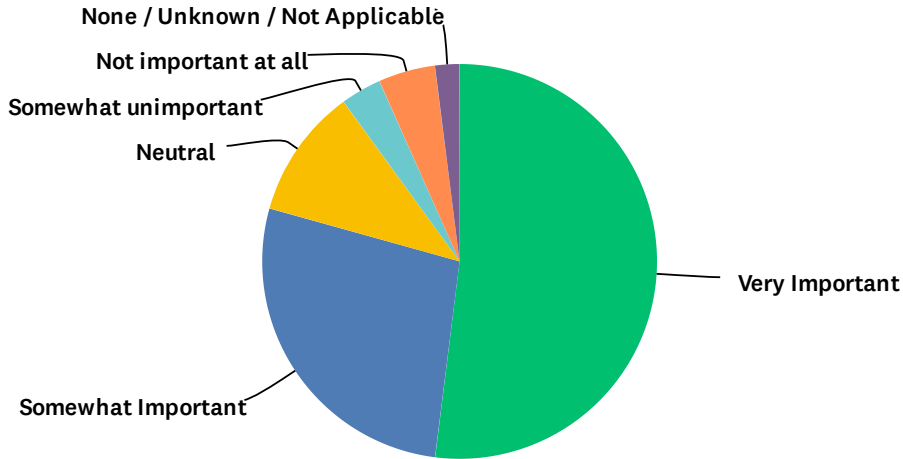
Answered: 150 Skipped: 0



ANSWER CHOICES	RESPONSES	
Financial	22.00%	33
Lack of Child Care	14.67%	22
Lack of Transportation	18.67%	28
Location	9.33%	14
Language Barrier	6.00%	9
Cultural Relevancy	10.00%	15
None / Unknown / Not Applicable	48.00%	72
Other (please specify)	22.00%	33
Total Respondents: 150		

Q2 How important is improving transportation to meet the community's human service needs?

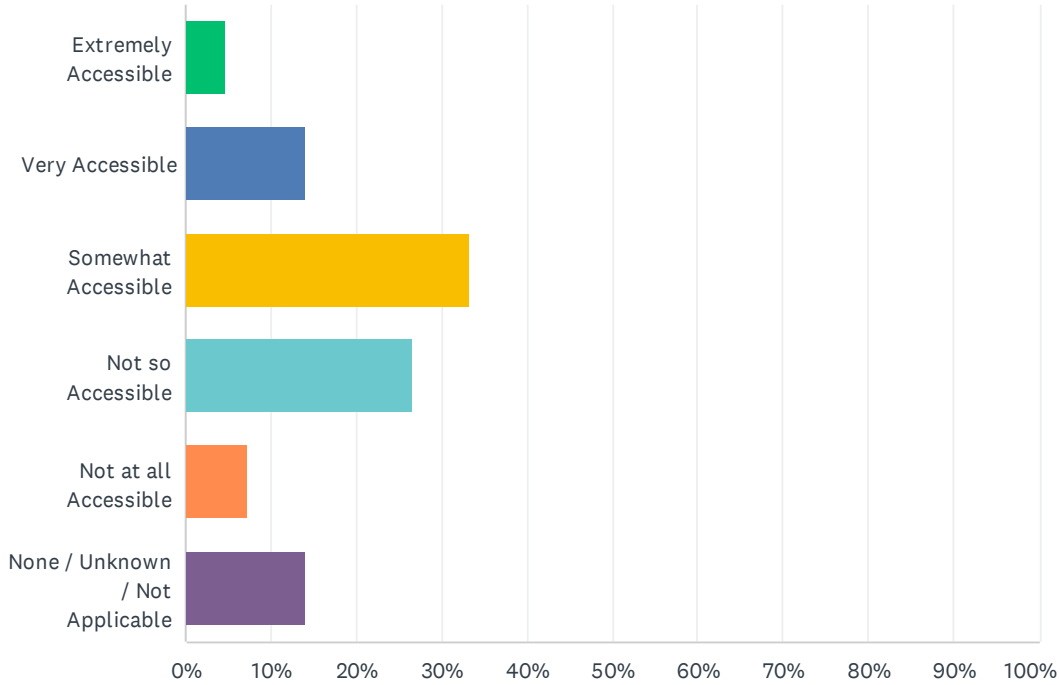
Answered: 150 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Important	52.00%	78
Somewhat Important	27.33%	41
Neutral	10.67%	16
Somewhat unimportant	3.33%	5
Not important at all	4.67%	7
None / Unknown / Not Applicable	2.00%	3
TOTAL		150

Q3 How accessible is it for a person with a disability to get around (bike, walk, roll, drive, etc.) in Lacey?

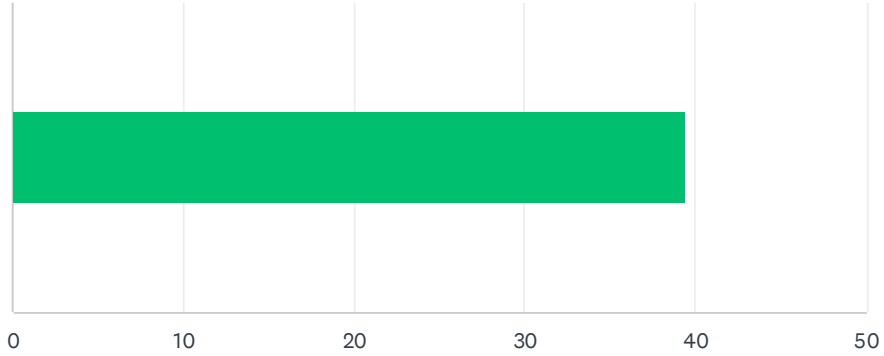
Answered: 150 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely Accessible	4.67%	7
Very Accessible	14.00%	21
Somewhat Accessible	33.33%	50
Not so Accessible	26.67%	40
Not at all Accessible	7.33%	11
None / Unknown / Not Applicable	14.00%	21
TOTAL		150

Q4 How would you rate Child Care in Lacey? (If unknown, skip this question)

Answered: 54 Skipped: 96



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	39	2,132	54
Total Respondents: 54			

Q5 How would you rate youth programming in Lacey? For example, before and after school programs, programs for teens, day camps, etc. (If unknown, skip this question)

Answered: 83 Skipped: 67

3.0★

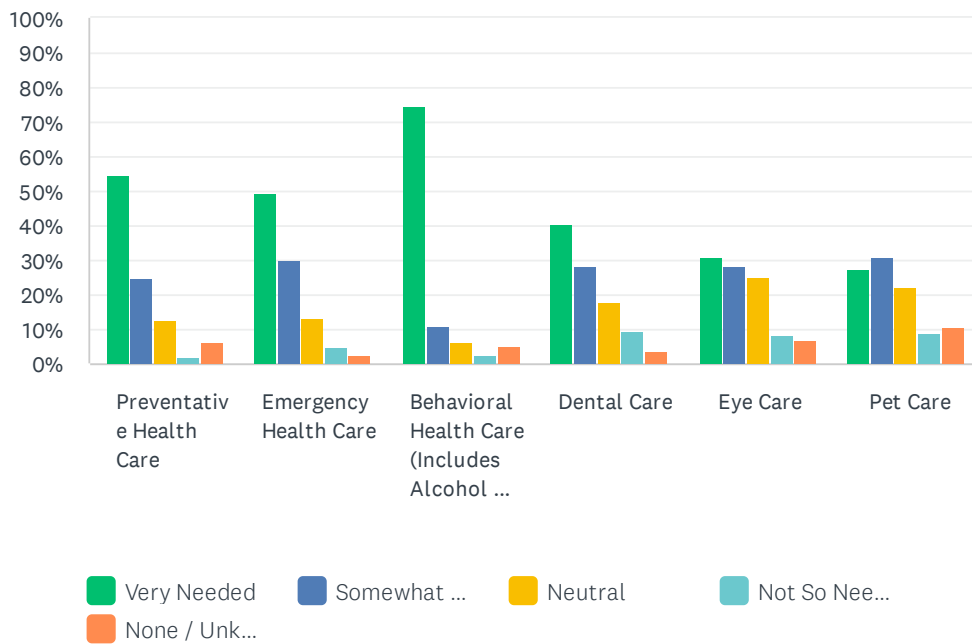
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	19.28% 16	10.84% 9	33.73% 28	24.10% 20	12.05% 10	83	2.99

Q6 What are the most needed health related human services in Lacey?

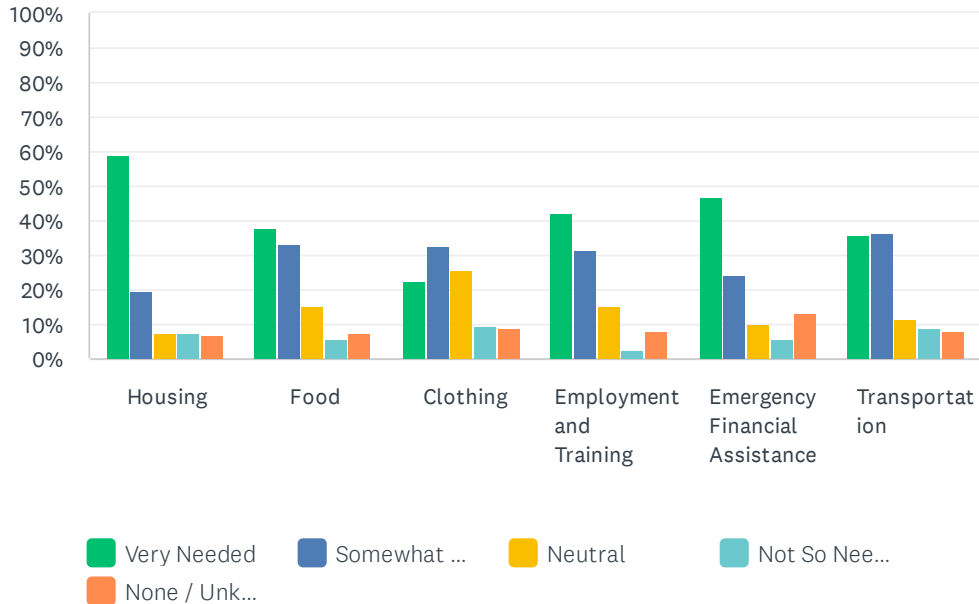
Answered: 150 Skipped: 0



	VERY NEEDED	SOMEWHAT NEEDED	NEUTRAL	NOT SO NEEDED	NONE / UNKNOWN / NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Preventative Health Care	54.48% 79	24.83% 36	12.41% 18	2.07% 3	6.21% 9	145	2.79
Emergency Health Care	49.31% 71	29.86% 43	13.19% 19	4.86% 7	2.78% 4	144	2.77
Behavioral Health Care (Includes Alcohol and Drug Recovery)	75.00% 111	10.81% 16	6.08% 9	2.70% 4	5.41% 8	148	2.50
Dental Care	40.69% 59	28.28% 41	17.93% 26	9.66% 14	3.45% 5	145	2.97
Eye Care	30.99% 44	28.17% 40	25.35% 36	8.45% 12	7.04% 10	142	3.24
Pet Care	27.59% 40	31.03% 45	22.07% 32	8.97% 13	10.34% 15	145	3.34

Q7 Please tell us the need of (non-health related) human services in Lacey.

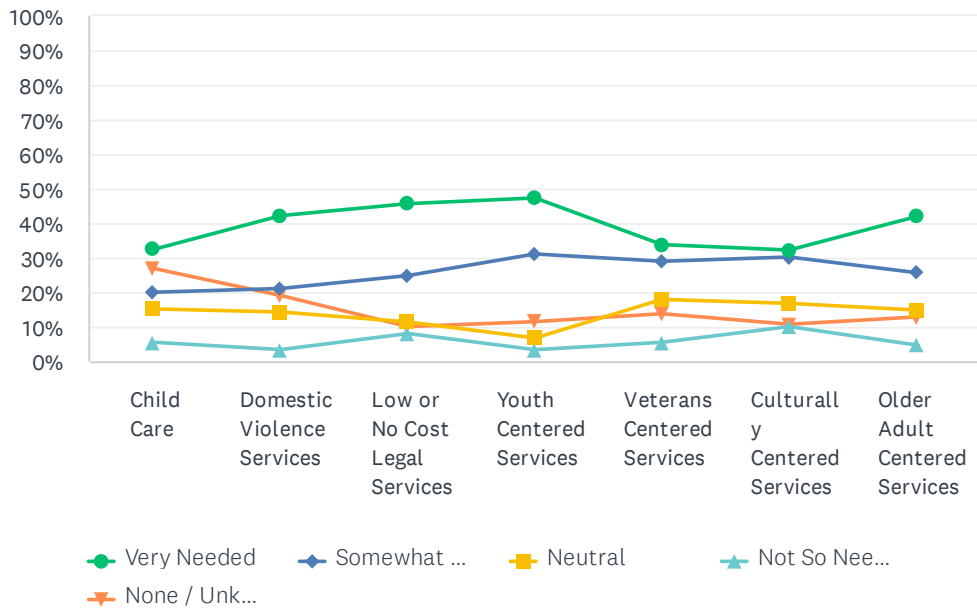
Answered: 150 Skipped: 0



	VERY NEEDED	SOMEWHAT NEEDED	NEUTRAL	NOT SO NEEDED	NONE / UNKNOWN / NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Housing	58.78% 87	19.59% 29	7.43% 11	7.43% 11	6.76% 10	148	2.76
Food	38.00% 57	33.33% 50	15.33% 23	6.00% 9	7.33% 11	150	3.05
Clothing	22.60% 33	32.88% 48	26.03% 38	9.59% 14	8.90% 13	146	3.40
Employment and Training	42.28% 63	31.54% 47	15.44% 23	2.68% 4	8.05% 12	149	3.00
Emergency Financial Assistance	46.67% 70	24.00% 36	10.00% 15	6.00% 9	13.33% 20	150	3.09
Transportation	35.57% 53	36.24% 54	11.41% 17	8.72% 13	8.05% 12	149	3.09

Q8 Please tell us the need of other types of human services in Lacey.

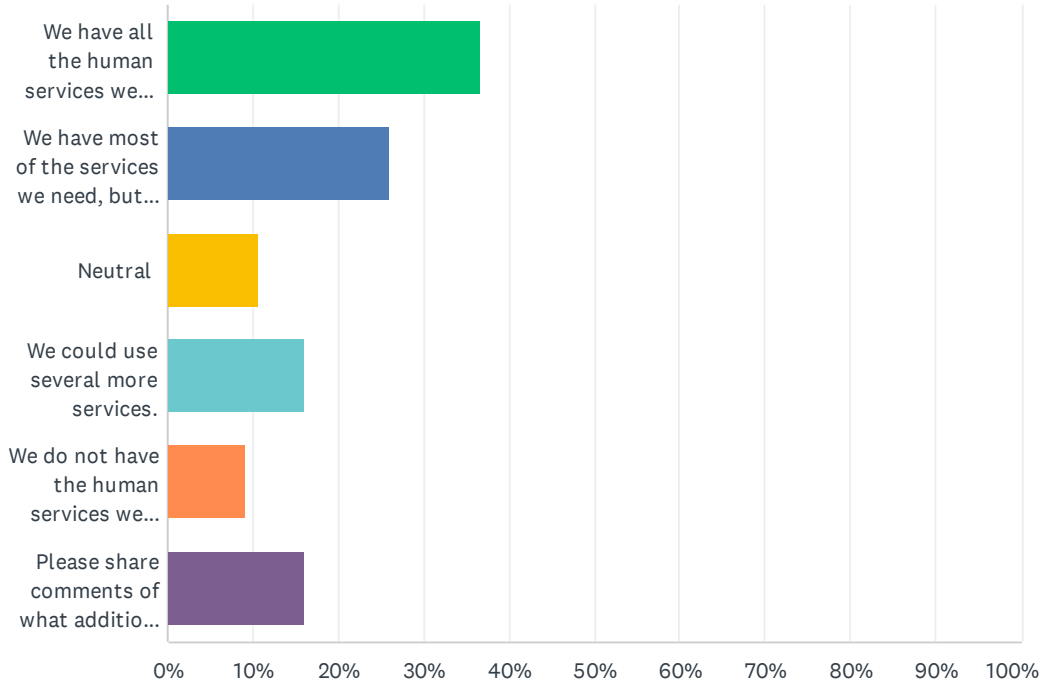
Answered: 150 Skipped: 0



	VERY NEEDED	SOMEWHAT NEEDED	NEUTRAL	NOT SO NEEDED	NONE / UNKNOWN / NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Child Care	32.41% 47	20.00% 29	15.17% 22	5.52% 8	26.90% 39	145	3.69
Domestic Violence Services	42.18% 62	21.09% 31	14.29% 21	3.40% 5	19.05% 28	147	3.33
Low or No Cost Legal Services	45.64% 68	24.83% 37	11.41% 17	8.05% 12	10.07% 15	149	3.04
Youth Centered Services	47.30% 70	31.08% 46	6.76% 10	3.38% 5	11.49% 17	148	2.97
Veterans Centered Services	33.79% 49	28.97% 42	17.93% 26	5.52% 8	13.79% 20	145	3.31
Culturally Centered Services	32.21% 48	30.20% 45	16.78% 25	10.07% 15	10.74% 16	149	3.27
Older Adult Centered Services	41.89% 62	25.68% 38	14.86% 22	4.73% 7	12.84% 19	148	3.16

Q9 Do you feel your family / household has the human services resources they need in Lacey?

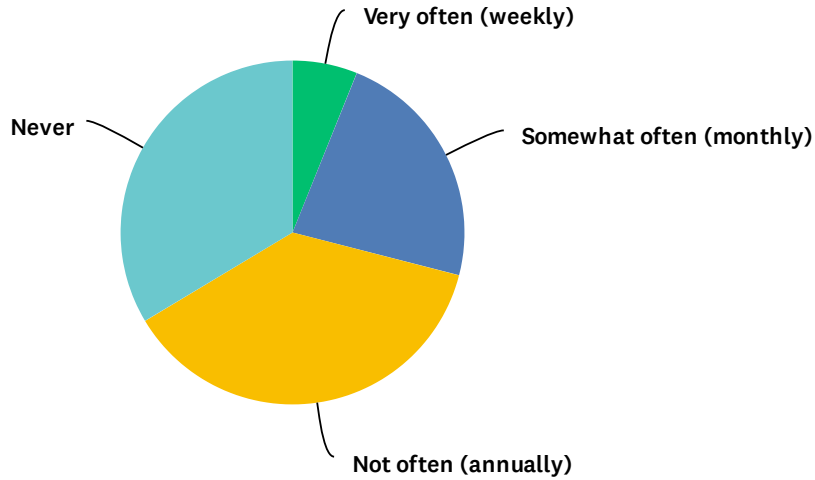
Answered: 131 Skipped: 19



ANSWER CHOICES	RESPONSES	
We have all the human services we need.	36.64%	48
We have most of the services we need, but could use a bit more.	25.95%	34
Neutral	10.69%	14
We could use several more services.	16.03%	21
We do not have the human services we need.	9.16%	12
Please share comments of what additional resources would be helpful to you.	16.03%	21
Total Respondents: 131		

Q10 How often do you or your household members access human services resources in Lacey?

Answered: 131 Skipped: 19

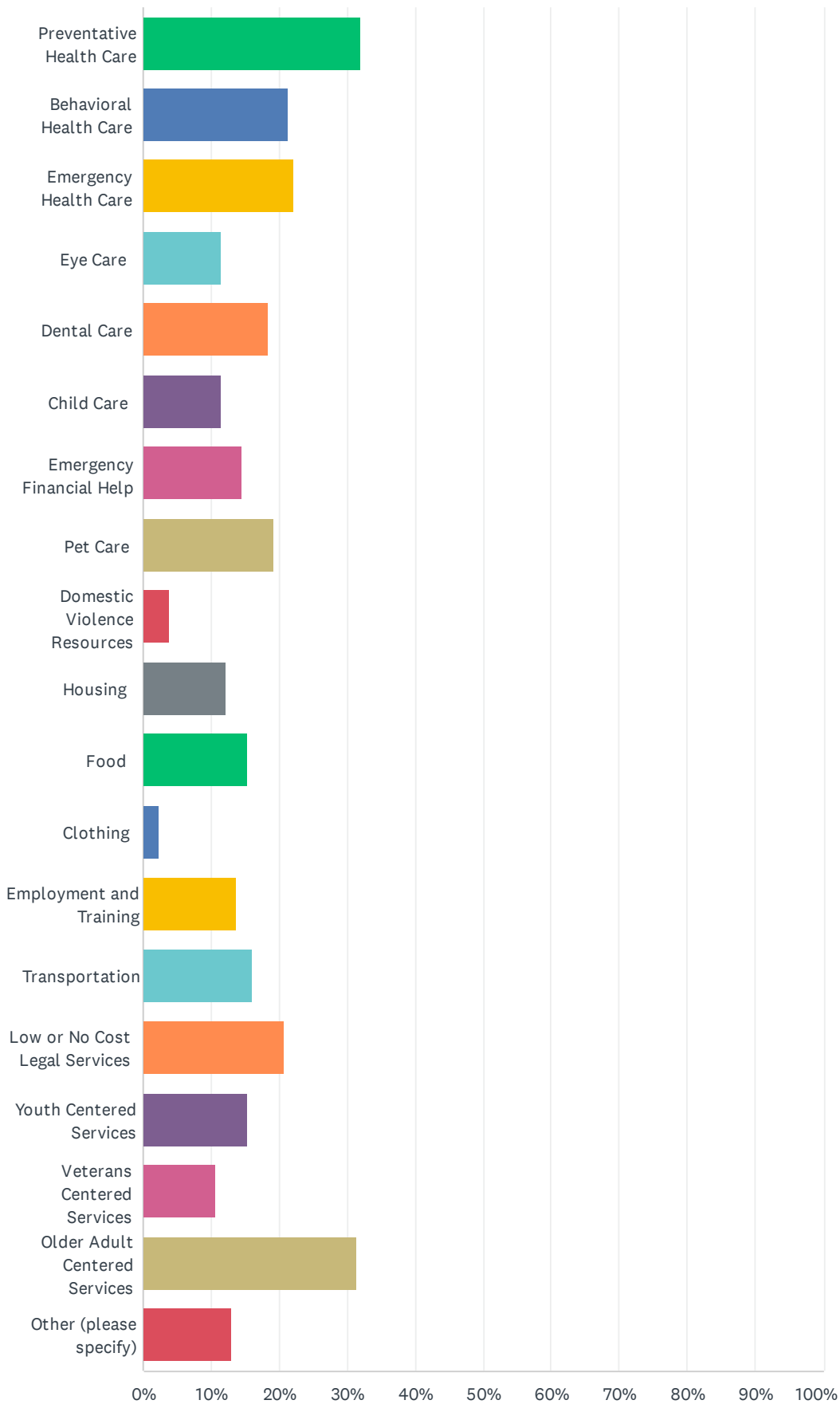


ANSWER CHOICES	RESPONSES	
Very often (weekly)	6.11%	8
Somewhat often (monthly)	22.90%	30
Not often (annually)	37.40%	49
Never	33.59%	44
TOTAL		131

**Q11 Please select your household's most urgent human service needs.
(Select all that apply)**

Answered: 131 Skipped: 19

2024 Lacey Human Services Needs Assessment



2024 Lacey Human Services Needs Assessment

ANSWER CHOICES	RESPONSES	
Preventative Health Care	32.06%	42
Behavioral Health Care	21.37%	28
Emergency Health Care	22.14%	29
Eye Care	11.45%	15
Dental Care	18.32%	24
Child Care	11.45%	15
Emergency Financial Help	14.50%	19
Pet Care	19.08%	25
Domestic Violence Resources	3.82%	5
Housing	12.21%	16
Food	15.27%	20
Clothing	2.29%	3
Employment and Training	13.74%	18
Transportation	16.03%	21
Low or No Cost Legal Services	20.61%	27
Youth Centered Services	15.27%	20
Veterans Centered Services	10.69%	14
Older Adult Centered Services	31.30%	41
Other (please specify)	12.98%	17
Total Respondents: 131		

Q12 (Optional) Please give an example of human services you have accessed in Lacey. How did it go? Would you recommend those services to others?

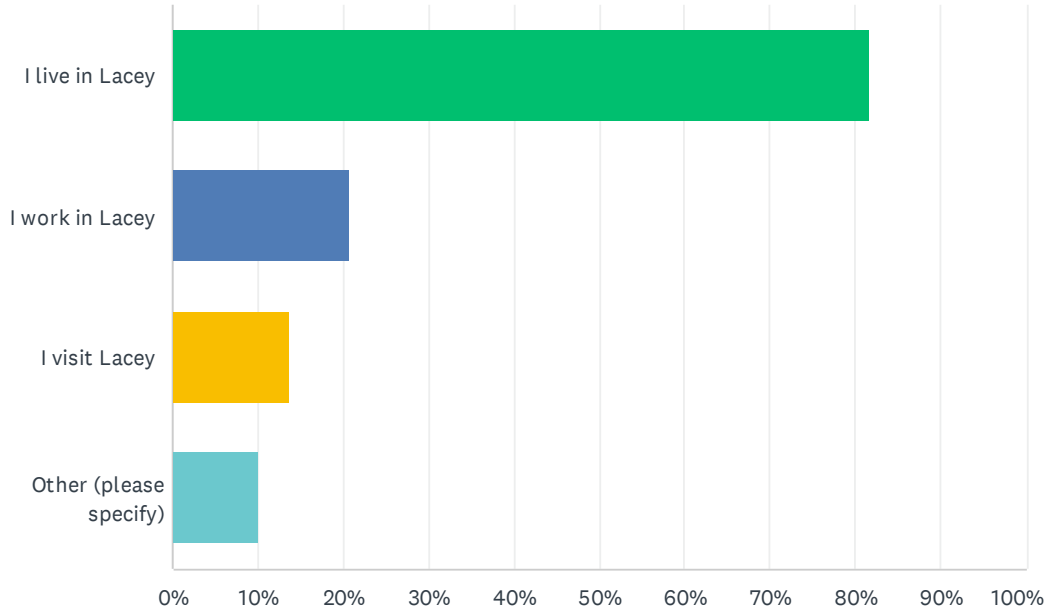
Answered: 37 Skipped: 113

Q13 (Optional) Anything else you would like to tell us relating to human services?

Answered: 28 Skipped: 122

Q14 Please tell us your relationship to the City of Lacey. Check this map if you would like to see the City boundaries. (Select all that apply)

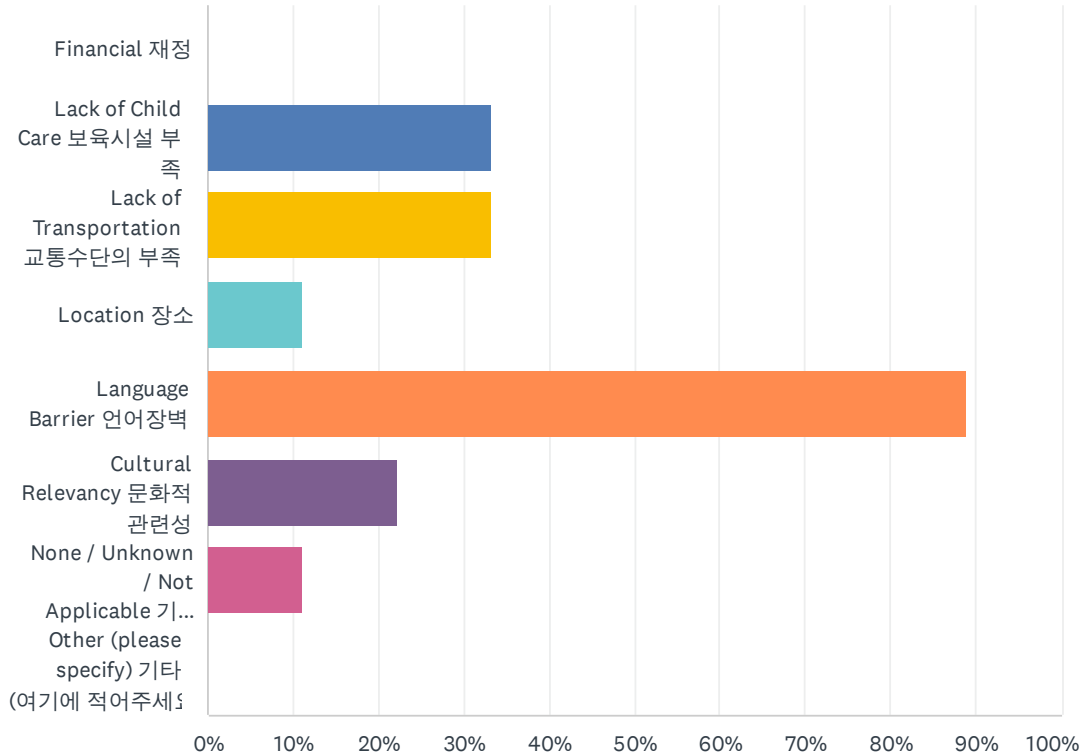
Answered: 131 Skipped: 19



ANSWER CHOICES	RESPONSES	
I live in Lacey	81.68%	107
I work in Lacey	20.61%	27
I visit Lacey	13.74%	18
Other (please specify)	9.92%	13
Total Respondents: 131		

Q1 What specific difficulties do you have accessing human services in Lacey? (Select all that apply)레이시 시에서 인적 서비스를 이용하는 데 특별히 어떤 어려움이 있습니까? (해당 항목 모두 선택)

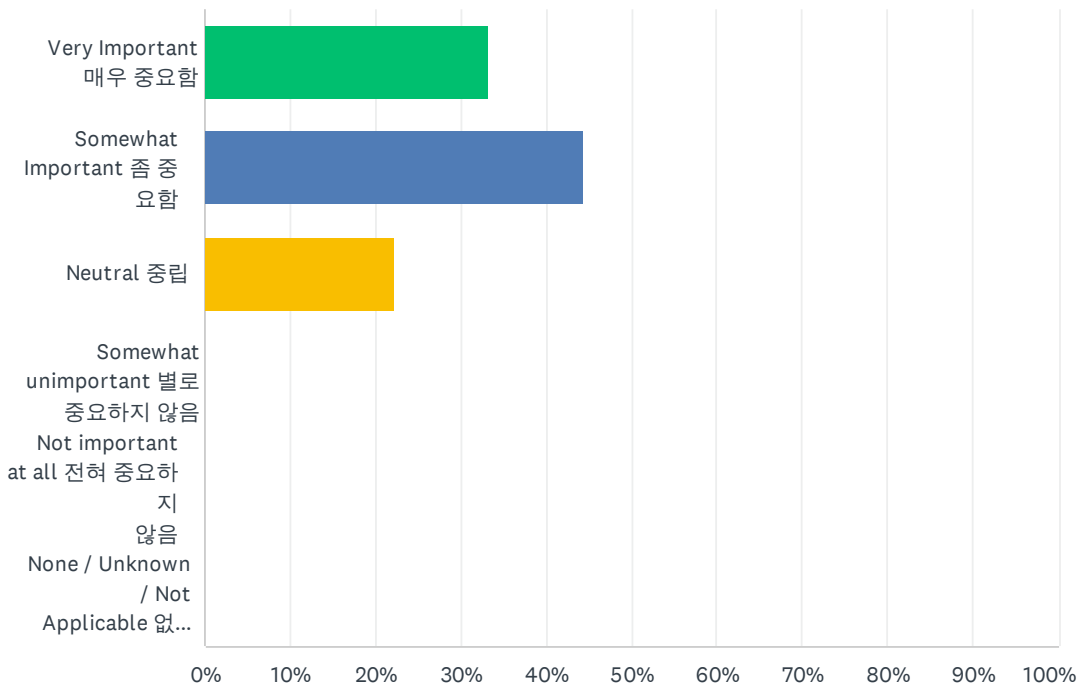
Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES
Financial 재정	0.00% 0
Lack of Child Care 보육시설 부족	33.33% 3
Lack of Transportation 교통수단의 부족	33.33% 3
Location 장소	11.11% 1
Language Barrier 언어장벽	88.89% 8
Cultural Relevancy 문화적 관련성	22.22% 2
None / Unknown / Not Applicable 기타 (여기에 적어주세요)	11.11% 1
Other (please specify) 기타 (여기에 적어주세요)	0.00% 0
Total Respondents: 9	

Q2 How important is improving transportation to meet the community's human service needs? 지역 사회의 인적 서비스 요구 사항을 충족하기 위해 교통을 개선하는 것이 얼마나 중요합니까?

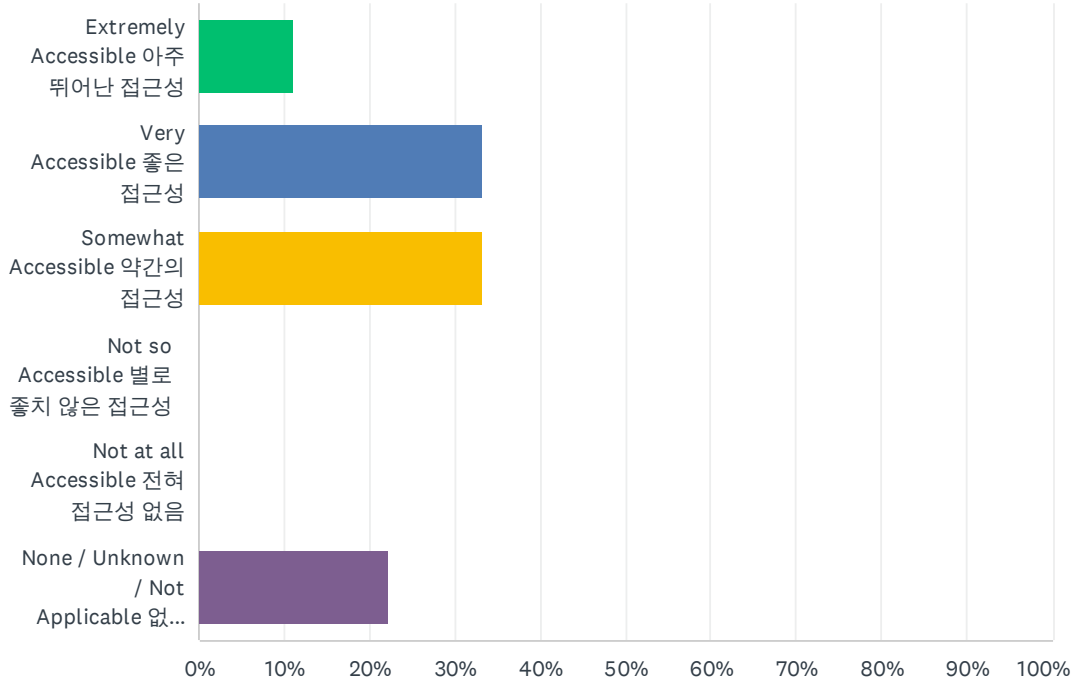
Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Important 매우 중요함	33.33%	3
Somewhat Important 좀 중요함	44.44%	4
Neutral 중립	22.22%	2
Somewhat unimportant 별로 중요하지 않음	0.00%	0
Not important at all 전혀 중요하지 않음	0.00%	0
None / Unknown / Not Applicable 없음/알 수 없음/해당사항 없음	0.00%	0
TOTAL		9

Q3 How accessible is it for a person with a disability to get around (bike, walk, roll, drive, etc.) in Lacey? 장애가 있는 사람이 레이스 시에서 이동(자전거, 도보, 바퀴 돌기, 운전 등)을 얼마나 쉽게 이용할 수 있습니까?

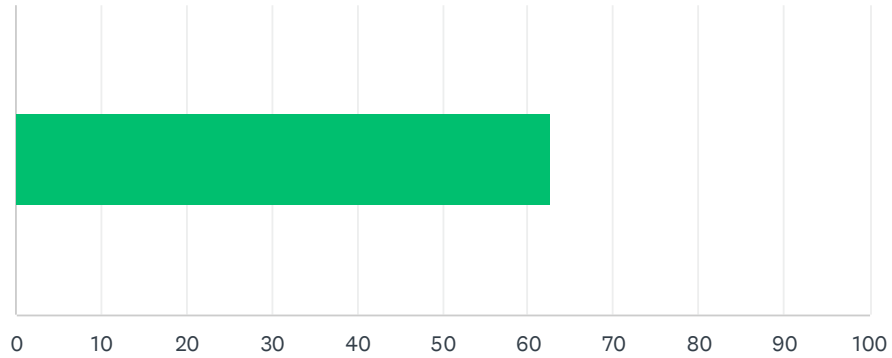
Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely Accessible 아주 뛰어난 접근성	11.11%	1
Very Accessible 좋은 접근성	33.33%	3
Somewhat Accessible 약간의 접근성	33.33%	3
Not so Accessible 별로 좋지 않은 접근성	0.00%	0
Not at all Accessible 전혀 접근성 없음	0.00%	0
None / Unknown / Not Applicable 없음/알 수 없음/해당사항 없음	22.22%	2
TOTAL		9

Q4 How would you rate Child Care in Lacey? (If unknown, skip this question)레이시의 보육을 어떻게 평가하시겠습니까? (해당사항없으면, 이 질문을 건너뛰니다.)

Answered: 4 Skipped: 5



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	63	251	4
Total Respondents: 4			

Q5 How would you rate youth programming in Lacey? For example, before and after school programs, programs for teens, day camps, etc. (If unknown, skip this question)레이시의 청소년 프로그램을 어떻게 평가하시겠습니까? 예를 들어, 방과 후 프로그램, 청소년을 위한 프로그램, 데이 캠프 등이 있습니다(모르는 경우 이 질문을 건너뛵니다)

Answered: 3 Skipped: 6

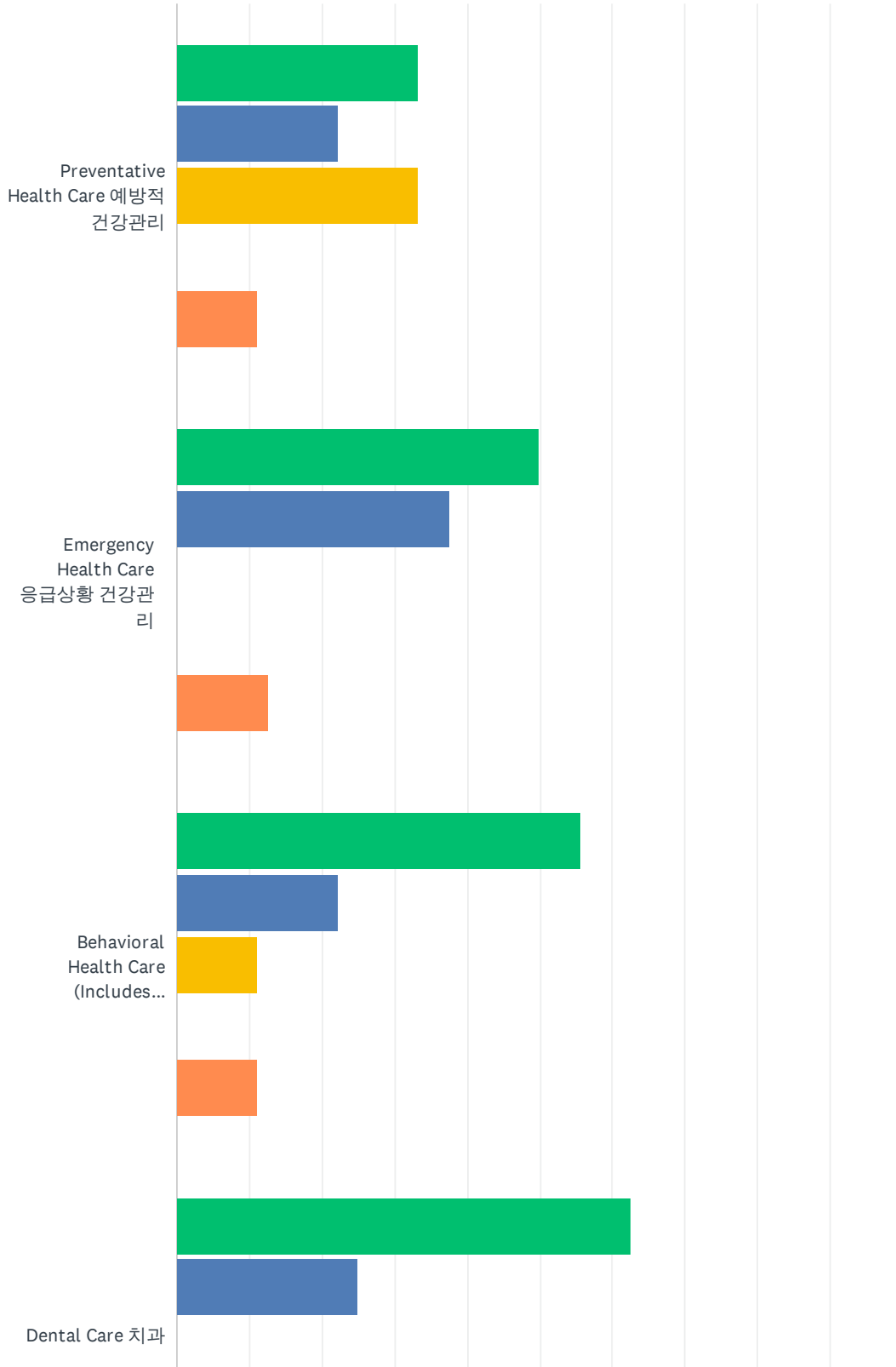
2.0★
average rating



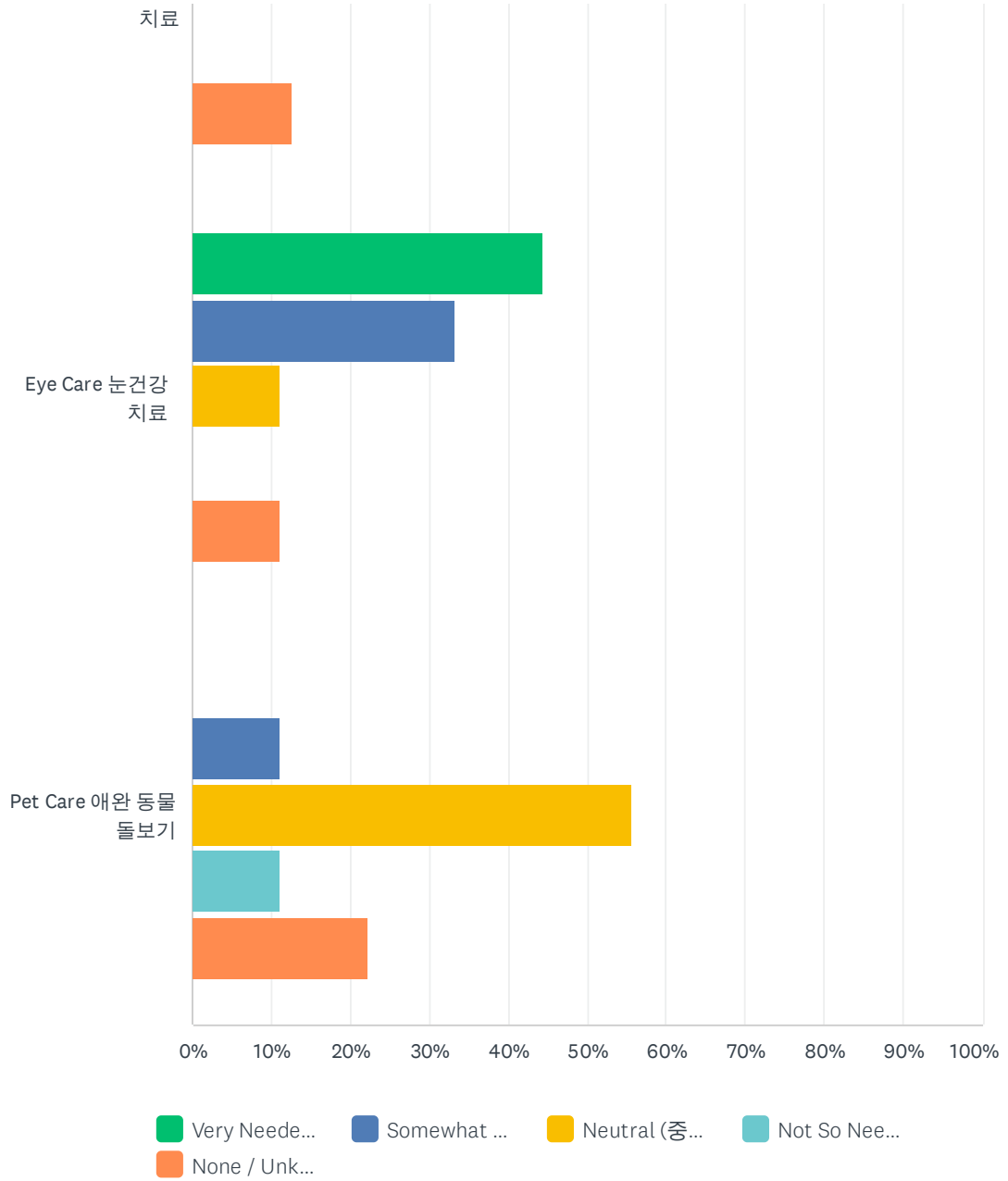
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	3	2.00

Q6 What are the most needed health related human services in Lacey?레이시에서 가장 필요한 건강 관련 인적 서비스는 무엇입니까?

Answered: 9 Skipped: 0



2024 Lacey Human Services Needs Assessment 2024 레이시 시 인적 서비스평가

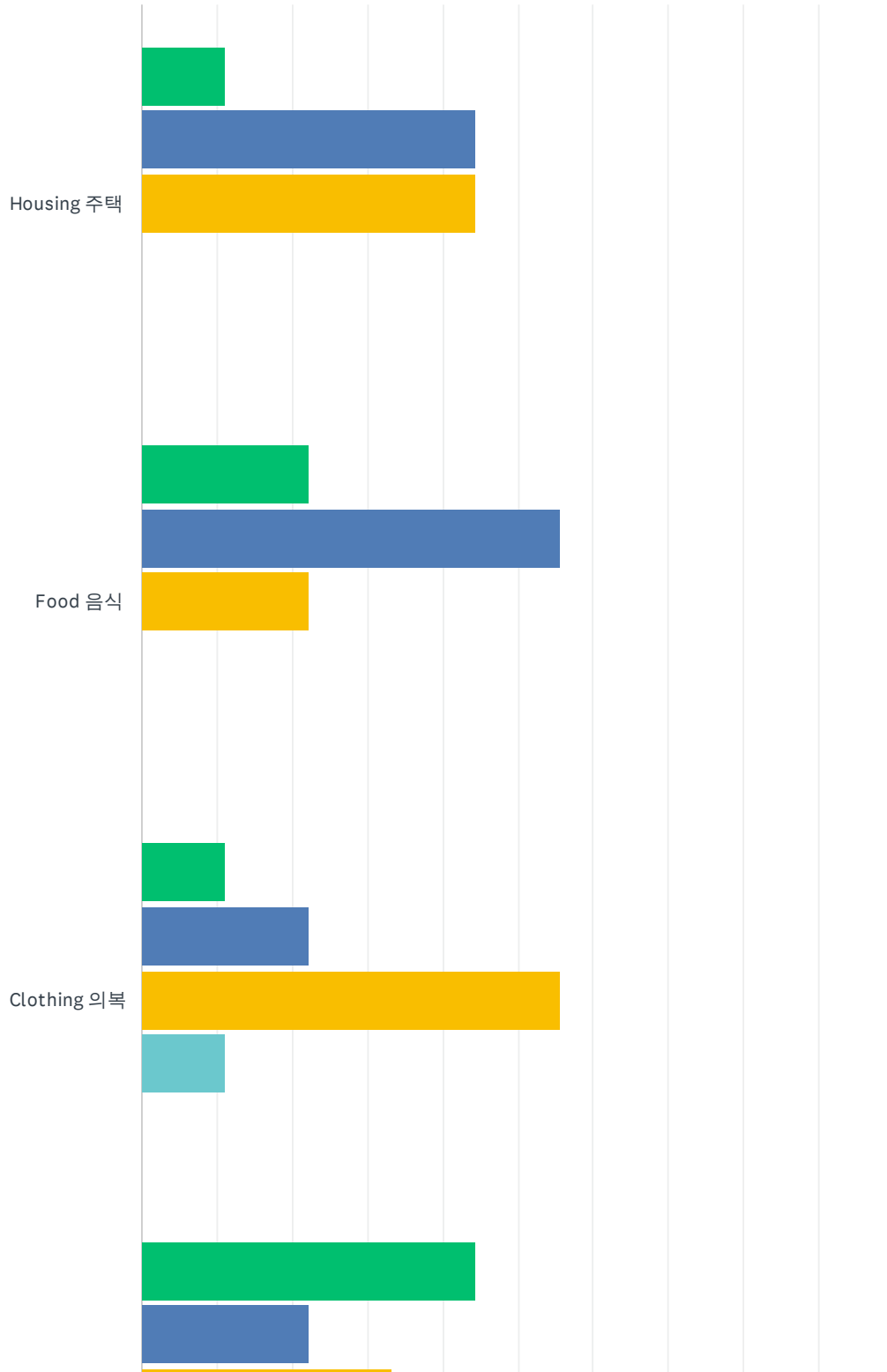


2024 Lacey Human Services Needs Assessment 2024 레이스 시 인적 서비스평가

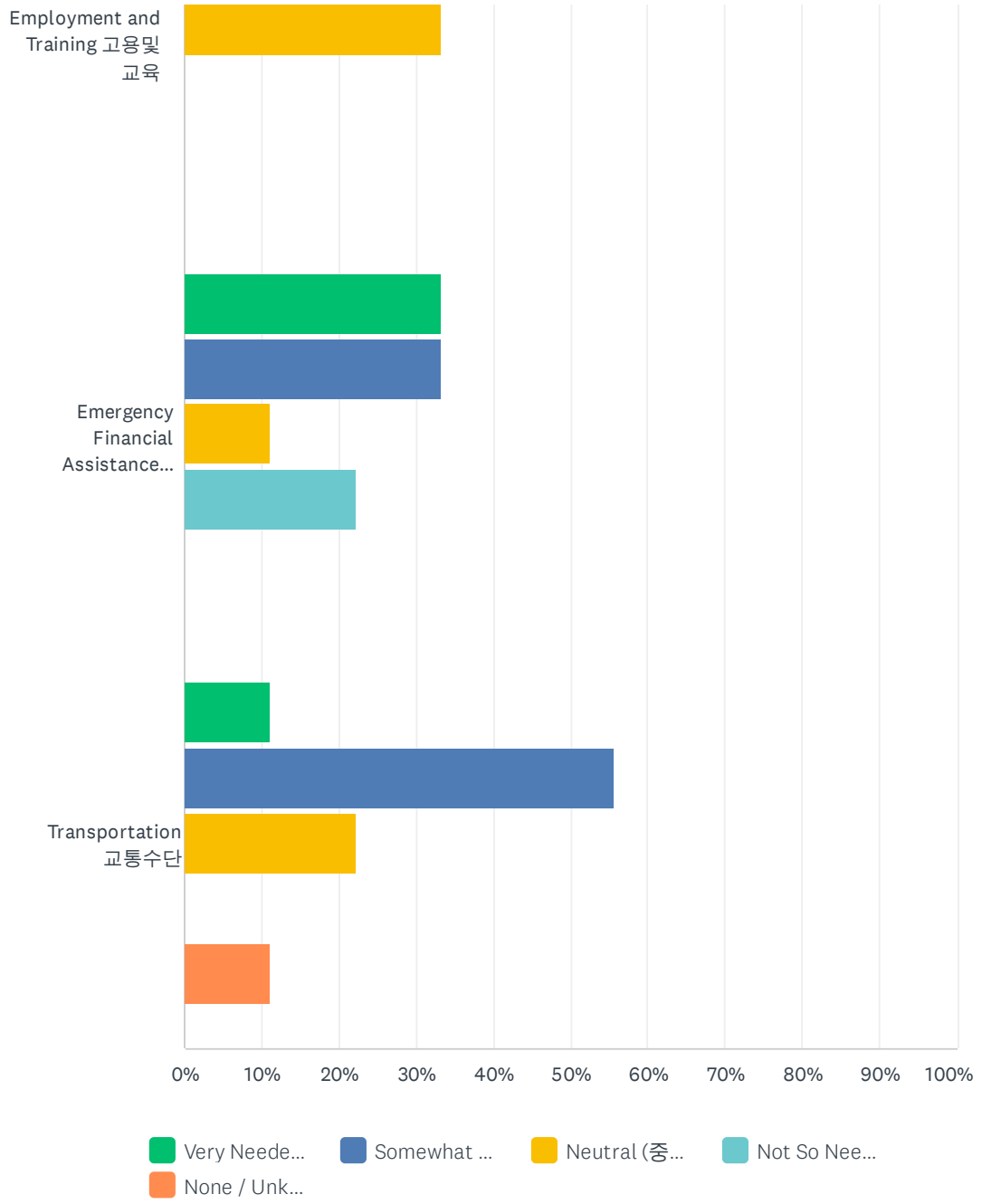
	VERY NEEDED (매우 필요함)	SOMEWHAT NEEDED (어느정도 필요함)	NEUTRAL (중립)	NOT SO NEEDED (별로 필요하지 않음)	NONE / UNKNOWN / NOT APPLICABLE (없음/알 수 없음/해당 사항 없음)	TOTAL	WEIGHTED AVERAGE
Preventative Health Care 예방적 건강관리	33.33% 3	22.22% 2	33.33% 3	0.00% 0	11.11% 1	9	3.33
Emergency Health Care 응급상황 건강관리	50.00% 4	37.50% 3	0.00% 0	0.00% 0	12.50% 1	8	2.88
Behavioral Health Care (Includes Alcohol and Drug Recovery) 행동건강관리 (알코올 및 약물 회복 포함)	55.56% 5	22.22% 2	11.11% 1	0.00% 0	11.11% 1	9	2.89
Dental Care 치과 치료	62.50% 5	25.00% 2	0.00% 0	0.00% 0	12.50% 1	8	2.75
Eye Care 눈건강치료	44.44% 4	33.33% 3	11.11% 1	0.00% 0	11.11% 1	9	3.00
Pet Care 애완동물 돌보기	0.00% 0	11.11% 1	55.56% 5	11.11% 1	22.22% 2	9	4.33

Q7 Please tell us the need of (non-health related) human services in Lacey.레이시 시에서 (건강과 관련되지 않은) 인적 서비스의 필요성을 알려 주십시오.

Answered: 9 Skipped: 0



2024 Lacey Human Services Needs Assessment 2024 레이시 시 인적 서비스평가

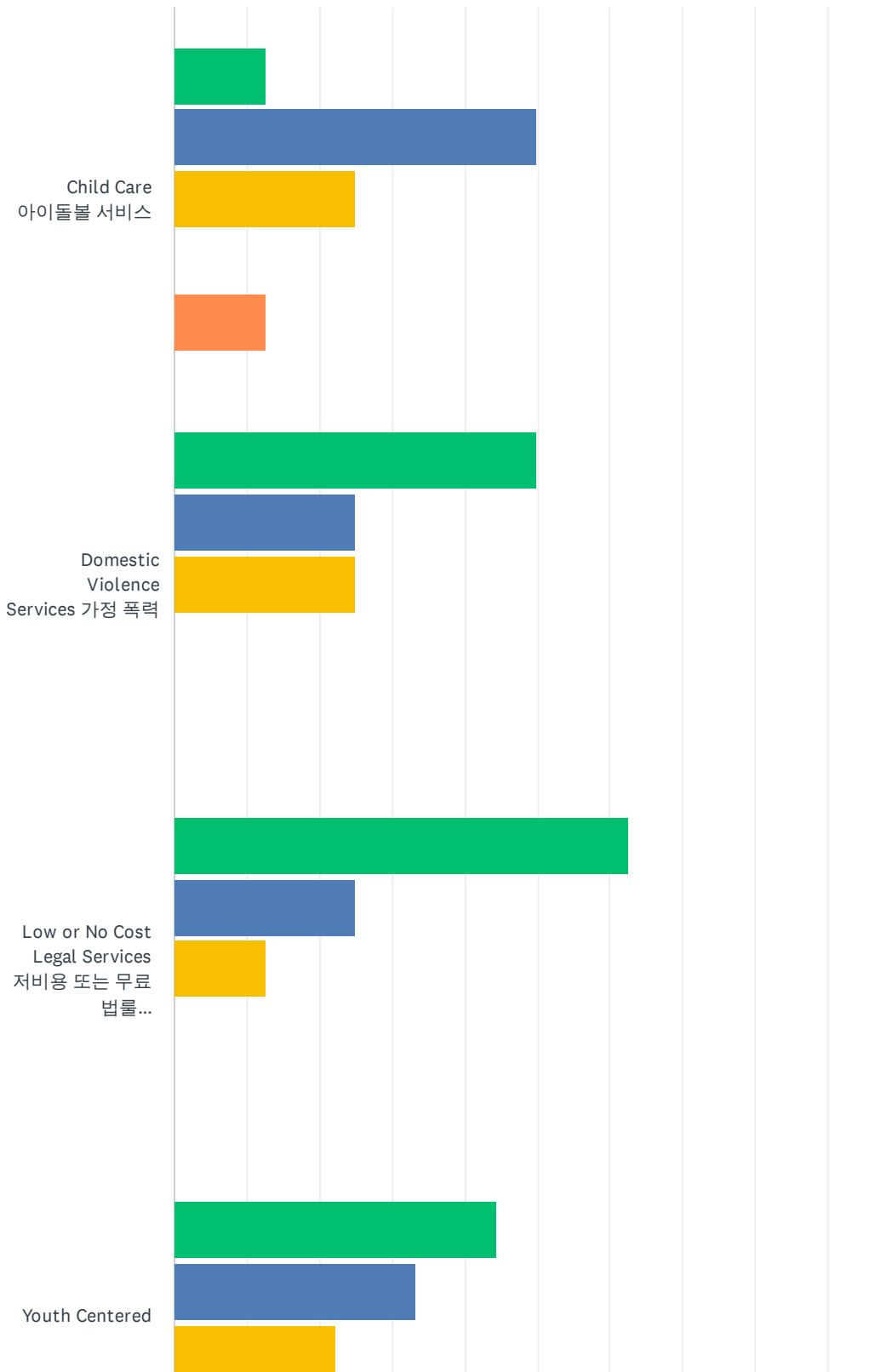


2024 Lacey Human Services Needs Assessment 2024 레이스 시 인적 서비스평가

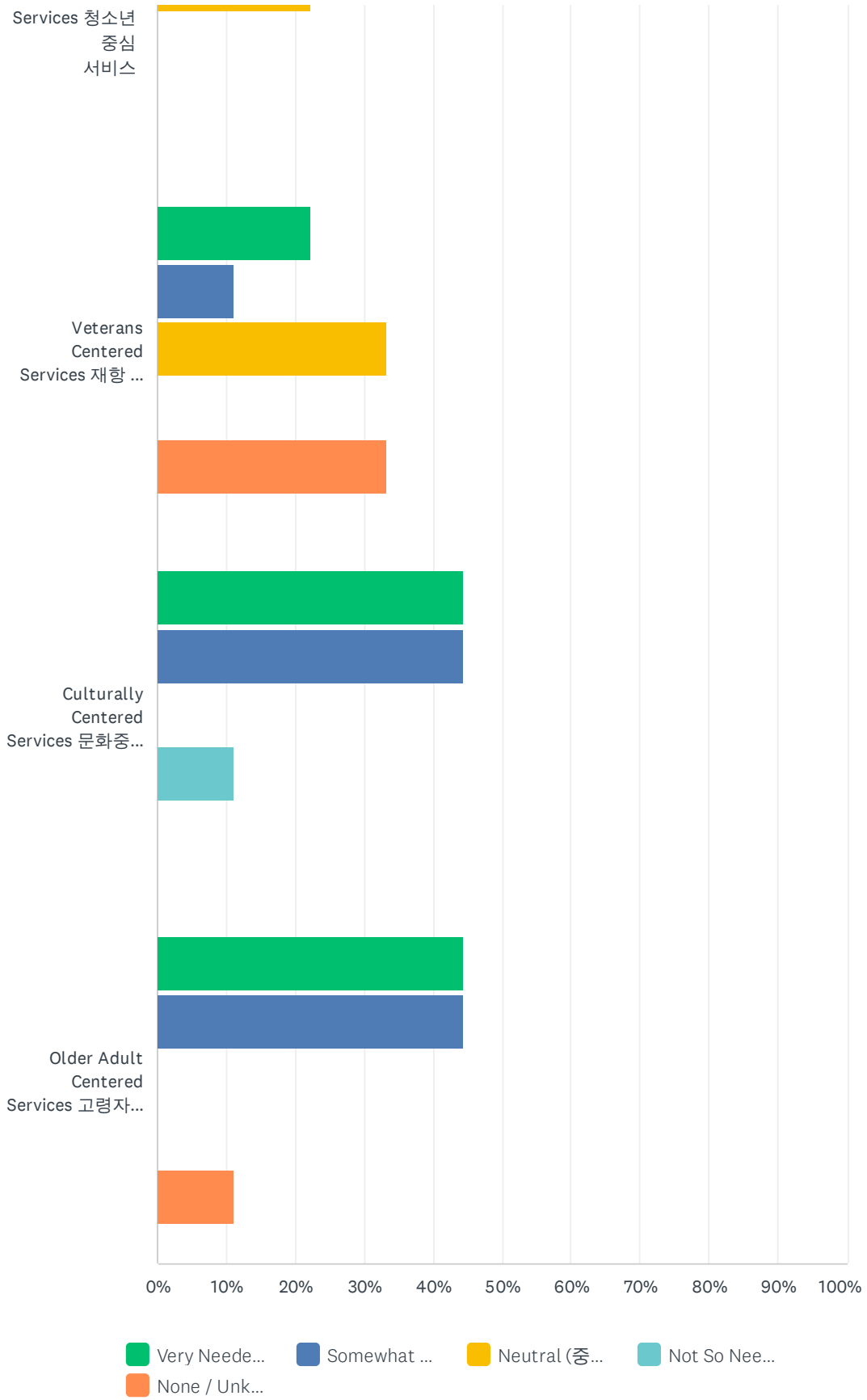
	VERY NEEDED (매우 필요함)	SOMEWHAT NEEDED (어느 정도 필요함)	NEUTRAL (중립)	NOT SO NEEDED (별로 필요하지 않음)	NONE / UNKNOWN / NOT APPLICABLE (없음/알 수 없음/해당사항 없음)	TOTAL	WEIGHTED AVERAGE
Housing 주택	11.11% 1	44.44% 4	44.44% 4	0.00% 0	0.00% 0	9	3.33
Food 음식	22.22% 2	55.56% 5	22.22% 2	0.00% 0	0.00% 0	9	3.00
Clothing 의복	11.11% 1	22.22% 2	55.56% 5	11.11% 1	0.00% 0	9	3.56
Employment and Training 고용 및 교육	44.44% 4	22.22% 2	33.33% 3	0.00% 0	0.00% 0	9	2.89
Emergency Financial Assistance 긴급 재정지원	33.33% 3	33.33% 3	11.11% 1	22.22% 2	0.00% 0	9	3.00
Transportation 교통수단	11.11% 1	55.56% 5	22.22% 2	0.00% 0	11.11% 1	9	3.44

Q8 Please tell us the need of other types of human services in Lacey.레이시에서 다른 유형의 인적 서비스가 필요한지 알려주십시오.

Answered: 9 Skipped: 0



2024 Lacey Human Services Needs Assessment 2024 레이시 시 인적 서비스평가

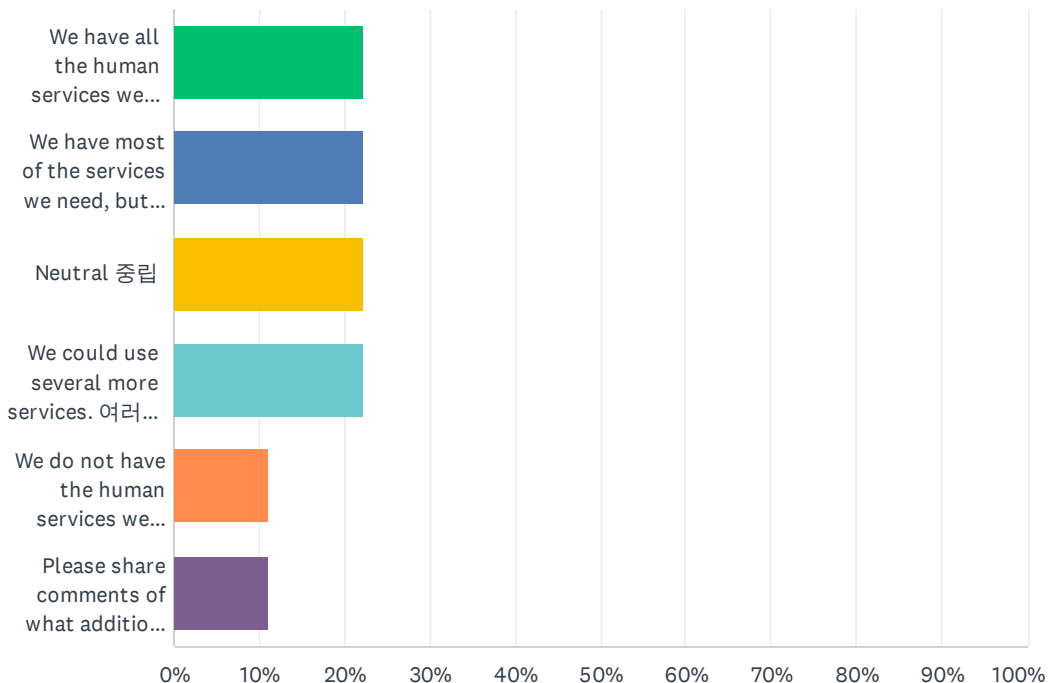


2024 Lacey Human Services Needs Assessment 2024 레이스 시 인적 서비스평가

	VERY NEEDED (매우 필요함)	SOMEWHAT NEEDED (어느 정도 필요함)	NEUTRAL (중립)	NOT SO NEEDED (별로 필요하지 않음)	NONE / UNKNOWN / NOT APPLICABLE (없음/알 수 없음/해당사항 없음)	TOTAL	WEIGHTED AVERAGE
Child Care 아이돌보 서비스	12.50% 1	50.00% 4	25.00% 2	0.00% 0	12.50% 1	8	3.50
Domestic Violence Services 가정 폭력	50.00% 4	25.00% 2	25.00% 2	0.00% 0	0.00% 0	8	2.75
Low or No Cost Legal Services 저비용 또는 무료 법률 서비스	62.50% 5	25.00% 2	12.50% 1	0.00% 0	0.00% 0	8	2.50
Youth Centered Services 청소년 중심 서비스	44.44% 4	33.33% 3	22.22% 2	0.00% 0	0.00% 0	9	2.78
Veterans Centered Services 재향 군인 중심 서비스	22.22% 2	11.11% 1	33.33% 3	0.00% 0	33.33% 3	9	4.11
Culturally Centered Services 문화중심 서비스	44.44% 4	44.44% 4	0.00% 0	11.11% 1	0.00% 0	9	2.67
Older Adult Centered Services 고령자 중심 서비스	44.44% 4	44.44% 4	0.00% 0	0.00% 0	11.11% 1	9	2.89

Q9 Do you feel your family / household has the human services resources they need in Lacey? 레이시 시에서는 귀하의 가족/가정에서 필요로 하는 인적 서비스 자원을 가지고 있다고 생각하십니까?

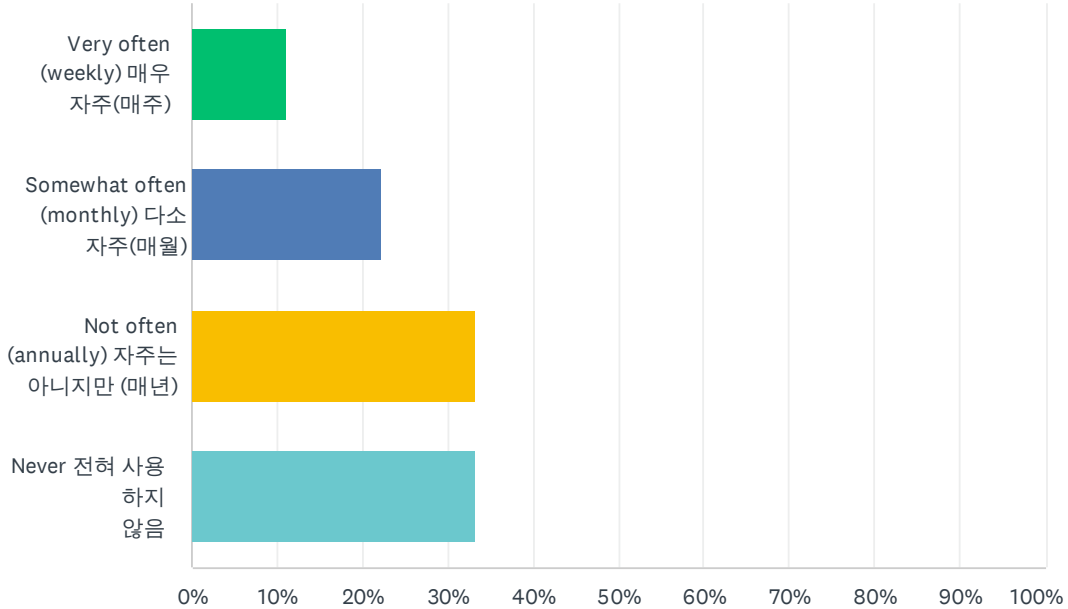
Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES	
We have all the human services we need. 필요한 모든 인적 서비스를 갖추고 있다.	22.22%	2
We have most of the services we need, but could use a bit more. 거의 모든 서비스를 갖추고 있지만 조금 더 필요할 수 있다	22.22%	2
Neutral 중립	22.22%	2
We could use several more services. 여러개의 서비스가 더 필요할 수 있다.	22.22%	2
We do not have the human services we need. 필요한 인적 서비스를 갖추고 있지 않다.	11.11%	1
Please share comments of what additional resources would be helpful to you. 어떤 추가 서비스가 도움이 될 수 있는지에 대한 의견을 공유해 주십시오.	11.11%	1
Total Respondents: 9		

Q10 How often do you or your household members access human services resources in Lacey? 귀하또는 귀하의 가족 구성원이 레이스 시의 인적 서비스자원을 얼마나 자주 사용하십니까?

Answered: 9 Skipped: 0

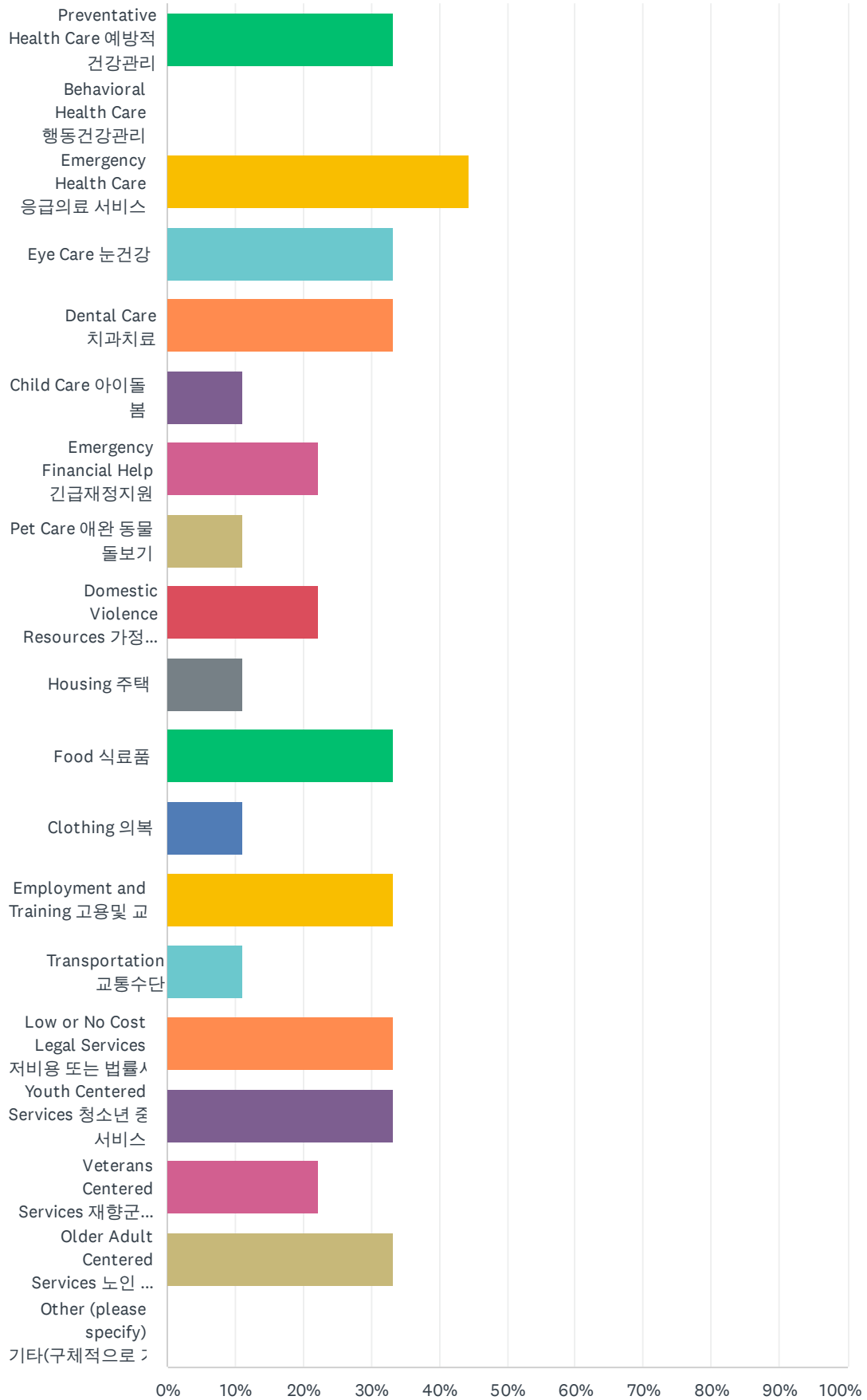


ANSWER CHOICES	RESPONSES	
Very often (weekly) 매우 자주(매주)	11.11%	1
Somewhat often (monthly) 다소 자주(매월)	22.22%	2
Not often (annually) 자주는 아니지만 (매년)	33.33%	3
Never 전혀 사용하지 않음	33.33%	3
TOTAL		9

Q11 Please select your household's most urgent human service needs.
(Select all that apply)가정에서 가장 시급한 인적 서비스 요구 사항을 선택
하십시오. (해당 항목 모두 선택)

Answered: 9 Skipped: 0

2024 Lacey Human Services Needs Assessment 2024 레이시 시 인적 서비스평가



2024 Lacey Human Services Needs Assessment 2024 레이스 시 인적 서비스평가

ANSWER CHOICES	RESPONSES	
Preventative Health Care 예방적 건강관리	33.33%	3
Behavioral Health Care 행동건강관리	0.00%	0
Emergency Health Care 응급의료 서비스	44.44%	4
Eye Care 눈건강	33.33%	3
Dental Care 치과치료	33.33%	3
Child Care 아이돌봄	11.11%	1
Emergency Financial Help 긴급재정지원	22.22%	2
Pet Care 애완동물 돌보기	11.11%	1
Domestic Violence Resources 가정 폭력 관련 자료	22.22%	2
Housing 주택	11.11%	1
Food 식료품	33.33%	3
Clothing 의복	11.11%	1
Employment and Training 고용및 교육	33.33%	3
Transportation 교통수단	11.11%	1
Low or No Cost Legal Services 저비용 또는 법률서비스	33.33%	3
Youth Centered Services 청소년 중심 서비스	33.33%	3
Veterans Centered Services 재향군인 중심 서비스	22.22%	2
Older Adult Centered Services 노인 중심 서비스	33.33%	3
Other (please specify) 기타(구체적으로 기재해 주세요)	0.00%	0
Total Respondents: 9		

Q12 (Optional) Please give an example of human services you have accessed in Lacey. How did it go? Would you recommend those services to others?(선택 사항) 레이시 시에서 이용한 인적 서비스를 사용하셨다면 그에대한 적어 주십시오. 어떠한 경험을 하셨는가요? 다른 사람들에게 해당 서비스를 추천하시겠습니까?

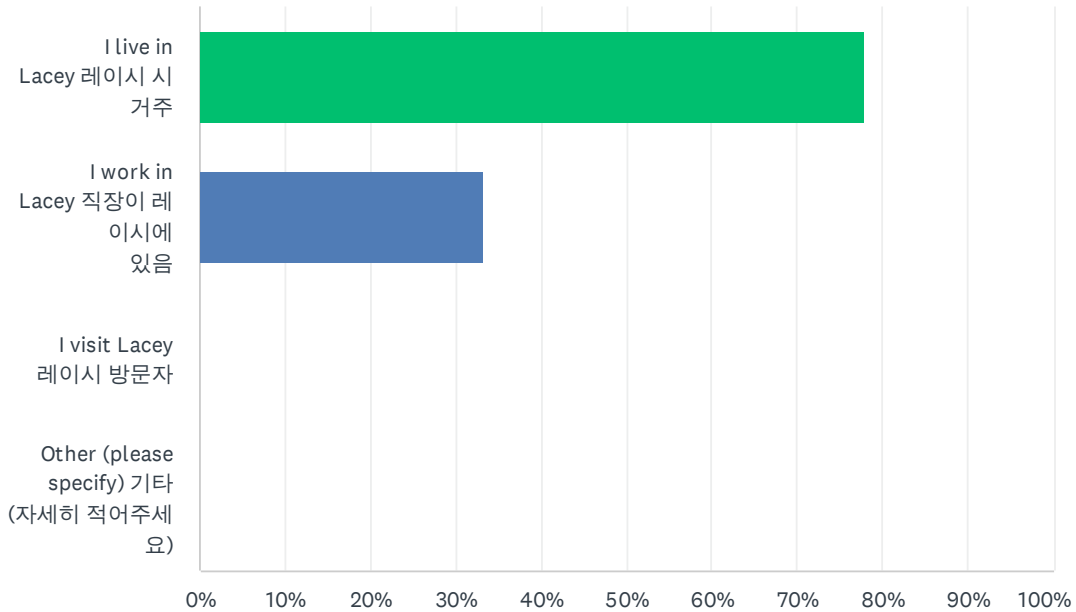
Answered: 3 Skipped: 6

Q13 (Optional) Anything else you would like to tell us relating to human services?(선택 사항) 인적 서비스와 관련하여 더 하고 싶은 말이 있으신가요?

Answered: 3 Skipped: 6

Q14 Please tell us your relationship to the City of Lacey. Check this map if you would like to see the City boundaries. (Select all that apply) 레이시 시와의 관계를 말씀해 주십시오. 도시의 경계선을 보려면 이 지도를 확인하십시오. (해당 항목 모두 선택)

Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES
I live in Lacey 레이시 시 거주	77.78% 7
I work in Lacey 직장이 레이시에 있음	33.33% 3
I visit Lacey 레이시 방문자	0.00% 0
Other (please specify) 기타 (자세히 적어주세요)	0.00% 0
Total Respondents: 9	

2024 Human Services (HS) Needs Assessment Survey Narrative Responses.

Q1. What specific difficulties do you have accessing human services in Lacey? (Select all that apply)

Mental illness help
Your website is difficult to use. Items are not arranged how the mind thinks. You might take a look at state government agency websites for some ideas.
Parking at Lacey Senior Center
Housing
To end unsupervised homeless encampments, the city should take abandoned, dilapidated buildings for in-patient mental health and rehab plus develop a centralized tent city with supervision and services like porta-potties, a food tent, medical visits, and job searches.
Too many hostile homeless people being allowed to shoplift and harass law abiding citizens.
Difficulty in transportation due to POOR urban planning of Marvin Road North of I5. We have trucks, retail traffic and residential traffic trying to share small roundabouts due to lack of dedicated truck traffic routes in this area and the city allowing 100s of apartments to be built in this same area.
Medical
Not a function of government. Please take of essential services: utilities, roads, and public safety. Stop using tax dollars for non-essential services.
Services for youth.
Primary care accepting patients, safe walking places (sidewalks, lighted paths, etc)
Need more bus services especially around rural elementary schools
Health care
Hygiene Essentials: Adult Diapers, Baby Diapers, Diapers for children with disabilities, baby wipes, shampoos, soaps, baby formula, baby food, baby/childrens clothing (coats),
Pedestrian safety measures. Apparently residents of Lebanon ST are less important than city council members. All we want is some goddamn speed bumps!
Housing
We are grandparents helping to raise our grandchildren and the cost of childcare has been prohibitive and we are not poor.
Specialty medical providers & local home health providers (we have the businesses, just not enough providers)
Up to date information about resources and where they are provided. Many resources are provided outside of Lacey.
Lack of quality, affordable childcare for kids 2 and under
Not many know of services offered
Qualifications/Restrictions ?

Homelessness
Would like more adult classes
Lack of safe sidewalks and safe biking lanes.
Lack of housing options for houseless community, DV survivors, Family, youth and DV shelters needed. Emergency housing options.
Lack of housing, emergency shelter and day shelter resources for families, DV survivors, Singles and elderly individuals.
Homeless Assistance, Lacey needs to step up their game and have shelter space. Especially if they are going to convert Maple Court to Permanent Supportive Housing and displace all the folks from the side of the freeway who got moved there and displace them back in to the community.
Extreme hostility towards houseless neighbors.
Discoverability online and ease of navigation for old websites
Public transit hours are limited, & getting to & from appointments, when it's possible, can take up to 2 hours each way.
It is difficult to know who to contact for services if you don't have access to the internet.
More police services

Q2. How important is improving transportation to meet the community's human service needs? No Narrative

Q3. How accessible is it for a person with a disability to get around (bike, walk, roll, drive, etc.) in Lacey? No Narrative

Q4. How would you rate Child Care in Lacey? (If unknown, skip this question) No Narrative

Q5. How would you rate youth programming in Lacey? For example, before and after school programs, programs for teens, day camps, etc. (If unknown, skip this question)

Head start age has no programs
Why is this a city government function??!! Stop wasting OUR tax dollars on non-essential services. Let faith based orga and non profits address this function.
Awful services for youth and teens. Park and rec is a JOKE! There is NO YOUTH COMMUNITY CENTER. No place for kids to shoot hoops or be mentored. It costs HUNDREDS of dollars for kids to be involved. Lacey Parks and recreation misses the Ball (litterally) on serving our youth. The programing is not accessible or culturally competent. No investment in the youth in Lacey.
If I could rate this zero stars I would.
Do better. Open a YOUTH CENTER

Total lack of programs for autistic and neurodivergent youth.
Would love to see even more!
Need more free programs or scholarship based. We are all living check to check cannot afford to pay for these programs
Regarding Question 4 Above: Children are required to provide a specific amount of diapers and wipes at child care facilities or they are not allowed to leave their child at the facility. This is stressful for families trying to maintain their job especially if they have to choose between the two priorities and can not afford either option
I am unsure on this
As an adolescent growing up in Lacey I feel like the city is too sprawl-y and inaccessible to walking/biking to do anything youth related independently.
Unknown
Unknown
unknown
There are some good youth programs but it would be nice to have more options. Some of the programs (bricks for kids, Skyhawks) are decent but the instructors aren't always great and they don't offer intermediate level.
Would love a community center.
Need more boys and girls clubs
Would like to see more Teen based programs or partnerships with the Boys and girls Club
Lack public awareness of programs for youth.

Q6. What are the most needed health related human services in Lacey?

Need to get mentally ill homeless off the streets.
Pets??!! Are you serious??!! Just get jail space and psych beds for the all the walking zombies.
Preventative care specialists that are accepting new patients
Homeless liaisons to work with and support mental health, enforce breaking laws, housing
Hygiene Care: Access for ALL to the supplies needed to maintain hygiene which aligns very closely with preventative health care.
Many people can't afford the costly prices that pets being. Unfortunately, that can lead to suffering and lack of treatment in many pets.
The concern with most of this is the expense. There are plenty of dentists but even with insurance the cost can be prohibitive.
Specialty providers: ortho, neuro. Nurses.
Mental health care
Pest/Rodent management in open water retention and or collection sights near residential areas
It is very difficult for a new resident to get a primary care physician.

Mandatory behavioral health care for disruptive homeless individuals.
Lack of providers for new patients
help paying co-pays - the cost of healthcare is too much.
Affordable vets. More any mala would benefit. What they call affordable is not we are just above poverty amount
More actual hospital beds: no capacity at St. Petes!
Multi-cultural services to support immigrant family. Additionally, with Asian's accounting for approximately 10% of the population of Lacey, the city lacks public market (grocery stores) that services to the demand.

Q7. Please tell us the need of (non-health related) human services in Lacey.

Vocational training
Good bus service
One centralized tent city to replace homeless camps spread out all over the city!
Things needed: local farmers market , bike/walking paths not associated with driving lanes, middle class single family homes,
Police need to be more proactive in protecting us from homeless. Arrest and prosecute ALL shoplifters.
None of these are a function of city government. Just give us water, power, roads and cops for goodness sakes!
Local businesses to meet these needs!
We need a direct bus to the Seattle airport
The free buses are great but don't come that often or the rides can be very long.
Regarding employment: we need employers that don't require degrees for even entry-level positions.
walkable communities, walking/hiking trails
Education programs for unskilled or low-skilled adults
Affordable housing should be a priority
Perhaps a more approachable atmosphere at the community center, towards those that feel outside acceptable society. It isn't clear there is a city sponsored place for one to get info on any of the above services. The community center appears to be more of an event center from the outside.
Taxpayer money should be spent ONLY on legal US residents, with a priority for homeless veterans.
Emergency Shelter and day shelters
A homeless shelter and day shelter are very needed.
Low income housing is needed. Seems like most new build is high end.
coordination of services!!!
Bus system down in nisqually on kuhlman road
More police services. Why don't we have more cops?

Translation support at public transportation hubs.

Q8. Please tell us the need of other types of human services in Lacey.

Good senior services here
Stop spending others peoples money to show how "generous" and "caring" you are. If you care, volunteer at a faith based or non profit service provider.
We need trips that are affordable to seniors.
FREE Hygiene Products for Children in Child Care, Free Hygiene Products for Children, Youth, Females and Older Adults. Not only are these items required for places like childcare and adult family homes but they are expensive and TAXED on top of that. These are not luxury items. These are a necessity.
Bring back positions of Ombudsmen & advocates.
additional clinics and doctors due to long waits when trying to make an appointment
Any taxpayer funded services, including federally funded, should be provide ONLY to legal US residents. Low or no cost legal services are desperately needed for seniors that are the victims of identity theft and fraud.
We need to double the size of the Lacey Senior Center.
Older people are sometimes only a few dollars over the low income limit.
Stop building parks and other nonsense until we have enough cops to patrol them!

Q9. Do you feel your family / household has the human services resources they need in Lacey?

Library is wonderful
We need many more health professionals!
Easy transportation— bike and walking paths, access to healthy food and local farm communities
transportation, safe way for my students to walk to school (Lighted sidewalk as no bus is available), primary care physicians in our area who are accepting new patients
We need services for the autistic children. Fence at lease one playground in Lacey so young neurodivergent children cannot elope. This would be great for parents.
Healthcare access and specialist
We do not qualify for the services we desperately need. We bought a house here in Lacey but high costs of living and student loans have crippled us to the point of barely being able to afford groceries. Yet, we make too much for assistance. We can't even qualify for WIC. It was easier being poor in this city. At least then we got help we needed.
Mostly the cost of childcare, and safer streets to walk on. (We are on Carpenter Rd. SE
Senior services, healthcare advocates, insurance advocates.
transportation for seniors medical appoinments

traffic and parking enforcement, it is dangerous to walk in many areas
Lack of primary care, physicians, accepting new patients.
It is not the responsibility of the government to provide for every need.
We need low or no cost legal services for seniors that are the victims of identity theft and fraud. This should be funded within the existing City budget by cutting other non-essential services.
Bigger Senior Center, more sidewalks and bike lanes.
Speech therapy
Homeless services, housing, shelter options
More variety and higher caliber your programs. Especially summer camps. More social emotional or community centered opportunity for kids would be great.
Rental assistance specific to Lacey
son has been through every psych ward & every jail from Kirkland to Chehalis.
Treatment availability is a HUGE issue
More police services! More hospital capacity!
Ethnically diverse restaurants.

Q10. How often do you or your household members access human services resources in Lacey? No Narrative

Q11. Please select your household's most urgent human service needs. (Select all that apply)

More police protection
Lower taxes
Non of this is a city level function.
Disability related services for all ages.
Prevent mentally ill drug addicts from harassing families in parks.
Cycling/walking/bus connected pathways
Food bank hours are only the same hours I work make it difficult to use them
Hygiene Products for my Disabled Mother
The above is more for our daughter and SIL and young grandkids who live on our property.
Quality, affordable childcare
bus service to more areas not covered or more frequent coveragege
Comment
Speech therapy
Housing, shelter
none
None

MH treatment

Q12. (Optional) Please give an example of human services you have accessed in Lacey. How did it go? Would you recommend those services to others?

We used the Lacey Senior Center. We also use the Veteran's Assistance.
Senior Center activities and lunch. Disabled bus services.
Library
Having to drive everywhere is a problem. Also, we have roads that dead end at the start that should be continued so that Marvin and Martin aren't so crowded. We need more buses to take non-drivers to town for services. We could use more clothing stores so we don't have to drive to the Capitol Mall.
None
Dental services are readily accessible and we have no issues. Shopping is a 15 minute drive but we do not want more grocery stores built, there are enough.
I pay my taxes. I am a human.
You are spending more than you take in on an annual basis! Stop spending on this non-essential service.
Preventative health and dental appointments are scheduled many months out.
FREE Adult Diapers are accessed once per week. I always recommend these services to others.
Born and raised in Lacey and I can't think of any specifically through Lacey....
Emergency financial
Yes recommend
We don't have dental or vision insurance and are grateful to have found a dentist and eye doctor in Lacey who charge a minimum fair amount for us to pay out of pocket.
We use the Senior Center often and love the exercise classes there. But also appreciate all the services they offer.
Went to the ER with tachycardia, chest pain & left arm pain, but sat in waiting room for 2 hours without being seen. Took a family member to the ER by ambulance for probable stroke. Spent 19 hours in the ER hall, despite many empty rooms. I heard every hall patient's name, birthdate & medical condition.
Lacey Senior Center - excellent! Great resource, friendly and caring people, great connections for people.
Va Center helped me start my claim
Dial a Lift, easy to use, bus service
Senior Services for SS: Wednesday Walkers, occasional meals, discussions entertainment, trips
Museum exhibits, history talks - would recommend all of thwe ABVE
Senior center ok but needs more programs for caregivers
I love our fare-free public bus system and I recommend it to my network often. I hope the city funds public transportation more so that it's convenient and accessible for all to use.
N/A
Veteran services. I received the assistance I needed.

None
I assisted my elderly friend with Urgent Care and it was terrible.
Medical supply bank
Lace Sr. Center
Only the Lacey Senior Center.
Love the Intercity Transit system!
I have accessed dental, housing , older adult, and food services. All went very well. I think I am an exception in
having excellent insurance, and did excellent planning for my retirement .
NA
The TOGETHER Club House program helps with basic needs and is a lifesaver
Medical, behavioral health, eye care, dental, youth programs
Retired and financially stable so I have few needs. I see others in the community with great need.
Community action council. They are great for helping with my power bill, but never have any rental assistance. They have helped me find other rental assistance in the area, but I wish they had rental assistance.
Pet care- seems like long wait times for appointments
Unable to get there limited mobility for car
Food banks. Very restricted on hours it is open, not enough food and too much processed food
Stuck in ER "hallway bed" for 2 days before a room was finally available!

Q13. (Optional) Anything else you would like to tell us relating to human services?

Housing for homeless; toilets for homeless
There are reports of crime here that the police say they'll do nothing about because they don't have the manpower.
There are too many homeless people in the City that are allowed to camp in public areas, shoplift and commit other crimes with minimal to no consequences. This needs to stop.
Lower taxes and stop wasting money on useless needed programs. Fund police and youth programs there seems to be a lot of teen crimes happening lately in our neighborhood.
Again, development on Marvin Road north of I5 needs to STOP, this area is too congested with DCs, trucks parking illegally at 31st and Marvin, retail only accessible by small roundabouts and all these impede the residents who live there causing traffic 'jams' in the roundabouts. North of I5 does not have the access roads that south of I5 has. Please do more development South of I5 and NO CASINOS.
Stop spending money you don't have.
youth mental health is very hard to find in this community
I would suggest you interview families with an elderly adult that has dementia and/or low income families with children and/or families and caregivers of children as well ad youth and adults with disabilities to gain a deeper perspective on their stress level

psychologically from these challenges and how something as simple as access to free hygiene products can be a relief.
Make this town more pedestrian friendly. I'm talking speed bumps, cross walks, narrow roads, more traffic signs, better blind corner visibility, more enforcement for residential traffic violations etc. it's sad to think we will have to love from this house we bought before our son can walk because people use our road as a speedway to Lacey BLVD from Ruddel and it's dangerous to even get the mail. People don't care any more. Please, give us residents some more peace of mind. There are children and puppies here. We are more than a thru road.
HUD waiting list open for seniors struggling with housing
Just a thank you for all the parks that are so welcoming for kids to go in Lacey. Especially the Depot. Even though you might not consider parks Human Services, we sure do. :)
I am blessed to not need to access these services that I see so very many needing!! Homeless, very low income, alone.
Movies at Senior Center or Library
Please fund more behavioral health services, employment training services, and low income housing. In the past 8 years I've grew up in Lacey I've seen an increase in beggars and homeless folk in the past 2-4 years, it makes me sad. Government has gotta help them out because I know my handouts won't help them in the long term.
It would be nice to have the public use a parking lot on the weekends to have like a market to sell our used stuff. A way to all come together and be able to meet new people, make some side money when struggling, as well as finding cheap stuff we use ourselves. It's what we did back home on Guam and would definitely work out here to. It's hard going out and finding yard sales and wasting gas some days. So i think the community can definitely use something like this.
There is a LOT of aid available through city, county, state, and federal agencies, and nonprofit orgs BUT finding out about each little program and figuring out what someone actually qualifies for is pretty complicated, let alone doing the work of applying for it all. Having a one-portal place that could walk people through that process could maximize the aid qualifying people receive. And that can improve outcomes and reduce net costs; for instance stabilizing someone's housing situation is way cheaper before they've become homeless, and providing low-cost maintenance psych meds is cheaper than jailing or hospitalizing them after they've had a mental breakdown.
Keep it separate from a call to police for help. Someone calling about a prowler shouldn't be a prompt for getting that individual personal fixing. If it is perceived[need for assistance in other areas], it should not preempt a proper investigation into the reason for that individuals call to the police.
No.
None
Strict enforcement of anti-camping laws. Just because someone is homeless does not give them a right to break the law.
NA

Difficulty in finding a primary care physician when long-time doctor retires or leave area.
The cost of childcare is a concern for many families.
There are a lot of homeless people that need help
The need for affordable housing is critical.
We need a lot more services and a lot less barriers.
The need is greater than the City of Lacey can solve on its own.
Stop giving free stuff away! Get us more cops! Get us another hospital! Get us some decent restaurants! Attract businesses that pay taxes!
More multi-cultural venues.
감사합니다
고마워요

Q14. Please tell us your relationship to the City of Lacey. Check this map if you would like to see the City boundaries. (Select all that apply)

I go to church in Lacey. I shop in Lacey
Live and part time job here but also work elsewhere
Live on the border of Lacey
Closest city
I live in Lacey and technically receive services in East Olympia approximately 2 miles west of the Lacey City Limits just
Born and raised in Lacey
Grew up in Lacey since 1963 would like to see more history what the changes we're yearly
We're technically in unincorporated Olympia, but receive (some) Lacey city services. city see
Live closer to Lacey but with Olympia address
Water bill - nearby
Volunteer in Lacey
Retired
live in unincorporated Oly--access services where available



Human Services Focus Group (Seniors)

Attendees - 14 Seniors

Location: Lacey Senior Center

Date: November 21, 2024

Human Services for the purpose of these conversations are centered around the following core areas: Preventative Health Care, Emergency Health Care, Behavioral Health Care, Dental Care, Eye Care, Housing, Food, Clothing, Employment and Training, Emergency Financial Assistance, Pet Care, Transportation, Child Care, Domestic Violence Services, Low or No Cost Legal Services, Senior Focused Programs, Youth Focused Programs and other services unknown.

1. **Tell me about your experience with human services in Lacey?** New to Washington – Needed Rehabilitation Services. It was like a fortress. It took way too long. 6th Avenue, department of rehabilitation services. Getting to them was impossible. I'm looking for services for a friend. Two numbers. The waiting is too long on the phone.

Medical office visit – found out my former co-worker was unhoused. She was living in her car. I didn't have any way to refer her. I gave her some suggestions. Most of my experience was volunteering at the veterans Hub. I don't know where to refer people.

Yesterday a man at the Senior Center was unhoused. He's been looking for help but not getting services. Seniors are the fastest growing homeless group. We have three vehicles in the parking lot now where people are living. The food, warmth here is a resource. Parking is an issue. It's hard to find parking. Accessibility and better parking is a need.

Not every person who is homeless is a drug addict, or alcoholic. If it wasn't for my son I could be homeless. There are a lot of people who are on the verge of homelessness. People are one issue away from becoming unhoused.

- 2. Do you feel that there are gaps in human services in Lacey? If yes, explain where you see the gaps.** I would like to see a web site that lists all the services that are available. We don't know what is available. A lot of the services are in Olympia. But the City of Lacey could have a list online. Lacey Works is a valuable asset. Figuring out how to come up with a Hub. Like the veterans hub. Grown to be over 100 groups with 20 or 25 housed in the Hub. One central location is key. Asking for volunteers to keep the Human Services lists up to date. People like to volunteer their time on their own schedule.

What if the power goes out. We have building that is all electric. Look to the Senior Center. The schools open up also. Tumwater High School or Black Hills. Libraries. Etc. Used the Senior Center for Smoke and Extreme Heat also. Hazardous Weather Task Force. Lacey is a participant but not the lead. Hazardous Weather Locations should be listed for all times. Who is the Lacey Rep? Meets every two weeks on-line. Most of them are shelter coordinators.

All the homeless shelters are in Olympia. 14 mens shelter beds at Sacred Heart that partner with St. Michaels downtown. County shelters are full most nights in good weather and during inclement weather they boom. Shelter beds is right at about 500 per night but there is over 1000 in the County that register as homeless.

Senior Center has a book of agencies. We have used a couple of times for people.

- 3. Where do you feel Lacey is doing well in terms of human services? What are the strengths in government, non-profit, and other community services?**

The senior center has been wonderful. People are friendly and helpful. For folks new to the area. If you talk to Jill or Jay one of the issues is the size. There could be more if the senior center was bigger. Normally the food kitchen is busy. Yesterday we had over 140 for lunch (Thanksgiving). Averages about 60 per day.

I like that the Lacey Senior Center isn't big. It feels different there. They seem to be more focused on training. Lacey seems more casual. The other Senior Center doesn't have a warm feel. I live a block from the Olympia Senior and I come to Lacey. People come from Tumwater and Yelm.

You can get a parking pass from Olympia but they don't have good parking like Lacey.

They have done surveys in the past. That is where the Veterans Hub Came from, the food bank, the senior center, brighter days, all came from feedback from the community. The food bank used to be here at the Senior Center.

Food bank needs better signage on Martin Way. On the water bill, you can add money to the food bank.

Olympia has an "Other Bank" where you can donate other items besides food? I don't want to donate to Goodwill where you have to pay. The school district has a clothing drive. The YWCA has a place you can drop off items.

Sergio's has showers and a laundromat and they take sundries donations. There was a place in Seattle that takes items that are non-food. What we are really looking for are new underwear. Keep a bag of socks in the car.

Clothing bank by Devoes street. Half Shelter / Near Intercity Transit. No charges for the buses through 2025. Buses are free. That is well used. Dial a Lift is also free. They were going to have to pay for new cash boxes in all the buses. They realized the cost was as much or more than replacements. Ridership went up 50 percent almost immediately.

Dial a Lift - You have to have a doctor note.

Family Child Care – Partnership with the Schools – Young Child and Family Support Center. behind Nisqually Middle School. There is a plan and they will be breaking ground in the Spring. School building part of it to support 600 preschool. Indoor facilities for community members.

Catholic Community Services – Prepares a lunch and dinner for anybody who needs it at the Salvation Army. I volunteer once per month. Usually about 120 dinners. Monday through Saturday. Serve out the window. We don't have anything like that in Lacey.

Gospel Union – They also have free food. I'm surprised that there is nothing like that in Lacey. I see a guy at WinCo with a cup of Soup and I know he is hungry. In Olympia there is someplace to get food every day. I tell folks who have a placard that says "I'm hungry" I say there are tons of places in Olympia to get food. But not sure in Lacey.

4. Think back to a time when you were searching for services for a Lacey community member or yourself. Were the services readily available? Were you able to successfully refer the community member and get them the help they needed?

No, but the information is not available to the public. They make it so hard with the phone numbers. There is no option for a human person. I'm not going on-line to make an appointment. I'm going down to the Health Department to make a complaint.

We have three people here at the senior center who are very helpful. Volunteer resources where you can find services. Kevin is one. They have a bulletin board set up where they can help you.

5. Thinking through this conversation, what do you feel are the highest priority human service needs in Lacey?

Information availability. Communication of what is available.

Brighter Days – Services for people with dementia or brain damage. It gives the caregiver a break. We have a waiting list for the brighter days program. If we had more space we could serve more people. There are different levels of cost. More staffing is needed also. We could subsidize the cost for people in the program.



Human Services Focus Group Questions (Veterans)

Attendees – 8 Thurston County Veterans Advisory Board and 2 Thurston County Veterans Services Staff

Location: Lacey Veterans Services Hub

Date: October 28, 2024

Human Services for the purpose of these conversations are centered around the following core areas: Preventative Health Care, Emergency Health Care, Behavioral Health Care, Dental Care, Eye Care, Housing, Food, Clothing, Employment and Training, Emergency Financial Assistance, Pet Care, Transportation, Child Care, Domestic Violence Services, Low or No Cost Legal Services, Senior Focused Programs, Youth Focused Programs and other services unknown.

1. **Tell me about your experience with human services in Lacey? How do we get our focus on indigent services to Veterans?** Access to Mental Health is an issue. Wait is 6 to 12 months to get seen. ER waits are atrocious. Access and Length of time are huge issues. ER dumping. Crisis work on ITA, intoxicated, sober them up and then discharge for the night. The new urgent cares refuse to take psych patients. Mental Health Care. Not enough staff. SUD is impossible. Nobody takes insurance. Could use more ER's, staffing, and it doesn't matter how many people are working at the clinics if they don't have the staff. System is fractured.

Vets use community services here that are closer. Thurston Mason Behavioral Health. Behavioral health services in Lacey. The hospital is still open.

2. **Do you feel that there are gaps in human services in Lacey? If yes, explain where you see the gaps.** – If you're going to offer a service make sure that there is a need. Biggest lack of services is elderly services. No in home health care. Last I heard the wait was 2 years for in home health care.
3. **Where do you feel Lacey is doing well in terms of human services? What are the strengths in government, non-profit, and other community services?** – Lacey supported the HUB from the beginning. The Mayor has been a huge support

to keep the HUB going. Keith Looker and two founding board members. Sean Smith and Gary Walker.

Joint Animal Services – Very good assistance to help out low cost and free vaccines for animals. Who sponsors the Tractor Supply vaccination clinics?

- 4. Think back to a time when you were searching for services for a Lacey community member or yourself. Were the services readily available? Were you able to successfully refer the community member and get them the help they needed?**

Lacey has churches, help with utilities, Sacred Heart, Lacey PD. Discretionary support funds. Veterans Support Help goes to Candace at City Hall Utility Billing. Suspend the water bill but not cut the water off.

- 5. Thinking through this conversation, what do you feel are the highest priority human service needs in Lacey?**

Mental Health and Substance Abuse.

Can find a lot of assistance for homeless veterans but not enough for veterans who need emergency funding.



Human Services Focus Group Questions (Youth)
Attendees – 14 Youth Council Members
Location: Lacey City Hall
March 18, 2025

Human Services for the purpose of these conversations are centered around the following core areas: Preventative Health Care, Emergency Health Care, Behavioral Health Care, Dental Care, Eye Care, Housing, Food, Clothing, Employment and Training, Emergency Financial Assistance, Pet Care, Transportation, Child Care, Domestic Violence Services, Low or No Cost Legal Services, Senior Focused Programs, Youth Focused Programs and other services unknown.

1. Tell me about your experience with human services in Lacey?

- Friends have used services. Food, Clothing and immediate need.

2. Do you feel that there are gaps in human services in Lacey? If yes, explain where you see the gaps. –

- Affordable treatment option. Are there affordable options?
- Services for youth to access mental health care. On-Line especially.
- Legal Aid to guarantee HIPAA regulations are intact. My friends don't have the option to have private appointments without their parents.
- Having more places where youth are able to go and exist. (Hang out). With Wi-Fi and do homework. Lacey library is an option.
- Aftercare only exists at school for so long. Parents cannot always pick up their kids at 3pm. Wi-Fi is an important need.
- LGBTQ+ Teen Resources are needed. Where are there resources for these teens? Need more options and independent phones.
- Making sure that all health care is accessible to people with low income. Urgent Care is very expensive. Crisis support is very expensive.
- Specialty clinics are outside of Lacey. Looking at Seattle or Olympia. Medical transport is needed.
- Awareness and Education of Human Services is needed.
- Resources are available but the funds run out really quick. More funds are needed. Agencies should be posting when resources run out.
- Food bags just for families. Make some just for youth.
- Communications about resources to youth is very important. Especially in the schools.
- People should reach out to students in 8th grade about HIPAA rights. (Age 13)

- City reach out to schools in the City and ask if they can come and talk about resources. Including School Resource Officers who are available.

3. Where do you feel Lacey is doing well in terms of human services? What are the strengths in government, non-profit, and other community services?

- Thanksgiving and Christmas food – Schools
- Behavioral and mental health –
- Homelessness – I think we can do better.
- Transportation is good. Free transportation is very important to people. Especially teens.
- We should make a priority for behavior health and education about human services resources.
- Is there a women's clinic or domestic violence services in Lacey? That could be better.

4. Think back to a time when you were searching for services for a Lacey community member or yourself. Were the services readily available? Were you able to successfully refer the community member and get them the help they needed?

5. Thinking through this conversation, what do you feel are the highest priority human service needs in Lacey?

- Behavior health. Mental Health that is affordable. People end up in debt or in crisis.
- Job Resources – Employment and Training, Resume Writing, Getting Nice clothes. Where wear example started by a student in Olympia high school.
- Sharing information at schools where youth and not subject to parent bias

Investing in People to Build Stronger Communities - One Grant at a Time - Lacey Weekly 8 /14/25

Each year for the past two years, the Lacey City Council has dedicated \$300,000 to the Human Services Grant Program (HSGP) to fund initiatives that directly benefit people in the greater Lacey community.

The most recent round of HSGP funding was just awarded by the Lacey City Council to [twelve local non-profits](#). Grant funding, ranging from **\$23,125 to \$30,000** per agency, will help support local change in a variety of ways, including assisting low-income families with immediate housing needs such as emergency rental assistance, supportive housing services, and emergency home repairs. Funds will also be used for family survival, such as access to food, water, shelter, clothing, and school supplies.

"Every day, these grant recipients demonstrate the compassionate side of our community. Their service to Lacey is an important part of making our city better by helping others," said Rick Walk. "Leveraging their deep community networks and trust, our non-profit partners can effectively deliver specialized, flexible, innovative, and culturally sensitive services that truly meet unique community needs."

The HSGP is a competitive and transparent grant program open to local nonprofits. The Human Services Commission, an advisory board to the Lacey City Council, review applications and provides recommendations on grants to the Lacey City Council. "I want to thank everyone involved in this process for their time and energies," said Walk, "including the City Council for providing this opportunity, and the Human Services Commission for bringing their diverse expertise and community perspectives to the table."

Want to learn more about the impacts of these grants?

Stay tuned for more stories on the HSGP. Over the next few weeks, we'll spotlight a few past grant project and a few current initiatives.

Rebuilding Together Thurston County

"We are so thankful for the City's financial support because it means we can help more homeowners in Lacey," said Cathy Johnson, executive director at Rebuilding Together Thurston County (RTTC). RTTC helps homeowners with repairs they need to keep their homes safe and healthy.



“Homeowners who reach out for help typically live on less than \$15,000 a year. They can barely pay for their food, utilities, and basics; they can’t afford to make repairs. Some of our homeowners have chosen to turn off water to areas of their home to prevent damage when they couldn’t afford to hire a plumber. The Lacey grant funds enable Rebuilding Together to make life-changing repairs. We value our partnership!”

For more information, visit the [Human Services Grant Program Web Page](#).

People helping People



Human Services Grant Program NEWS

9/4/25

Grant Program Helps Restore Homes and Hope for Lacey Residents



The City's [Human Services Grant Program](#) awards up to \$300,000 annually to support local nonprofits that provide essential services — like housing, food, healthcare, and family support— to help meet the basic needs of the people who live in our community.

One of this year's recipients, [South Puget Sound Habitat for Humanity](#) (Habitat), used its grant to complete five critical home repairs for Lacey residents. One homeowner, Bruce, faced health challenges and a leaking water heater that caused rotting floorboards and the loss of hot water. With support from the program, Habitat volunteers restored his flooring and hot water, bringing safety and comfort back to his home.

Habitat staff stated they are “grateful to the City of Lacey for sharing our vision of a world where everyone has a decent place to live,” and the results speak for themselves. In addition to Bruce's home, grant funds supported the replacement of porch stairs for a senior, ceiling repairs, and a roof replacement.

Habitat also partnered with the City and [Energize Thurston](#) to install 20 heat pump systems in the Lacey community and upgrade eight gas water heaters to efficient heat pump units, improving home safety, resiliency, and energy savings.



To learn more or to see the complete list of 2025 recipients, visit the [Human Services Grant Program webpage](#).

— People helping People —



Human Services Grant Program NEWS

9/25/25



Grant Program Opens the Door for Youth to Learn, Grow, and Just Be Kids!

The City's [Human Services Grant Program](#) awards up to \$300,000 annually to support local nonprofits that provide essential services – like housing, food, healthcare, and family support – to help meet the basic needs of the people who live in our

community.

One of this year's recipients, the [Boys & Girls Club of Thurston County](#), used its grant to provide 94 kids and teens experiencing housing insecurity with full scholarships to attend the Club at no cost. Youth gained access to mentoring, homework help, snacks, recreation, and a safe place to belong.

“Sometimes kids need a place like the Club to just be kids,” said Lacey Branch Director Monica Serpas-Chase. She shared the story of one family who was staying in hotels while attending the Club. With limited refrigerator space, the Club provided them with a cooler and, later, beds and blankets once they secured stable housing. At first, the kids were shy, but soon began to open up. “They loved the Club so much, they’d get sad if their mom picked them up early,” Serpas-Chase said. This spring, the children were so excited to have their own backyard to play in!

“Kids deserve to have a childhood, enjoy time playing, make friends, and the opportunity to be mentored,” said CEO Shellica Trevino. “Youth at the Club receive all of this, and those without stable housing get a break from the adult issues homelessness brings. The City of Lacey Human Services Grant allowed us

to make a tremendous impact for 94 youth who needed it most, and we are beyond grateful.”

The City’s proud to take part in making a positive impact on the lives of so many youth. Supporting programs like this not only helps meet urgent needs in our community, it also strengthens the foundation for a healthier, safer, and more connected place to live, work, and play. By investing in our local nonprofits, the City is helping ensure every resident—especially our most vulnerable—has the opportunity to thrive.

To learn more or to see the complete list of 2025 recipients, visit the [Human Services Grant Program webpage](#).

People helping People



Human Services Grant Program NEWS



10/9/25

Interfaith Works: Working to Serve the Community Through Charitable, Social, and Educational Endeavors

The City's [Human Services Grant Program](#) (HSGP) awards up to \$300,000 annually to support local nonprofits that provide essential services – like housing, food, healthcare, and family support – to help meet the basic needs of the people who live in our community.

[Interfaith Works](#), was awarded HSGP funds to help support [Sergio's Service Center](#), a resource hub off Martin Way that serves individuals experiencing houselessness. This Service Center sees more than 100 people each day and thousands annually. It's a place for people to come in from the elements, take a shower, do laundry, access resources like clothes and hygiene supplies, see clinical medical staff and other partner providers, charge phones, use the internet, or rest. Sergio's also acts as a cooling center during hot weather and an overnight shelter during cold weather.

"Sergio's is one of the most accessed services in Thurston County and is a point of connection for those who are least connected," said Ivy Ayers, Director of Administration with Interfaith Works. "By funding Sergio's, the City is supporting evidence-based, ethical services with real effects for people experiencing homelessness in our community. These services will save lives as a direct result of the funding and support from the City of Lacey."

To learn more or to see the complete list of 2025 recipients, visit the [Human Services Grant Program webpage](#).

**Human Services Commission
Meeting of November 6, 2025
Item 6(b) Attachment 4**

Proposed 2026 Human Services Grant Program Timeline (Dates subject to change)		
Activity	2026 Dates	Needs Assessment
Review Program Materials, Policy, Scoresheet (Rubric) Options	January	Focus Groups, Writing Strategic Plan and Present for Approval
Review Program Materials, Policy, Scoresheet (Rubric) Options	February	
Review Draft Outline of Strategic Plan	March	
Finalize Program Materials and Timeline Present Strategic Plan to HSC and City Council	April	
Program Opens for Applications	May	
Applicant Presentations / Review and Score Applications	June	
HSC Award Recommendations and City Council Final Approval	July	
Program Year Begins (August 1, 2026 to July 31, 2027)	August	

DRAFT



HUMAN SERVICES COMMISSION
November 6, 2025

SUBJECT: Community Development Block Grant Program (CDBG) Program Update

RECOMMENDATION: Review and discussion

STAFF CONTACT: Shannon Kelley-Fong, Assistant City Manager *SKF*
Michelle Chavez, Human Services Coordinator *mjc*

ORIGINATED BY: City Manager's Department

ATTACHMENTS: None

FISCAL NOTE: 2025 anticipated funding of \$348,393

DEIB STRAT PLAN: Livability: Human Services, C. Provide and support culturally appropriate human services that meet the needs of the Lacey community.

Create a strategic City human services grant program that is transparent, consistent, and removes barriers to participation.

PRIOR REVIEW: [Human Services Commission](#) – April 3, 2025
[City Council Meeting](#) – May 20, 2025
[Human Services Commission](#) – June 5, 2025
[Human Services Commission](#) – July 10, 2025
[City Council Meeting](#) – August 5, 2025

BACKGROUND: General information on the City of Lacey's (City) Community Development Block Grant Program (CDBG) can be accessed here: [Community Development Block Grant Program - City of Lacey](#)

On August 5, 2025, the City Council reviewed the DRAFT 2025-2027 CDBG Consolidated Plan (Con Plan) and 2025 Annual Action Plan (AAP). There was no public comment during the meeting, and no comments were submitted online. One comment was submitted via email during the 30-day review and comment period. That comment was regarding affordable housing and was included in the report and plans submitted. One comment was received after the plans were submitted, regarding affordable housing, homelessness, mental health, and behavioral health, and was shared with the Human Services Commission (HSC).

The City Council approved the Con Plan, which recommends allocating CDBG funds for City capital projects in the first few years, e.g., ADA improvements, sidewalks, etc. This approach

complements existing Human Service Grant Program (HSGP) funds, aligns with administrative resource limitations, and is most flexible if federal requirements change.

Table 1			
CDBG Funding Matrix			
	City Capital Projects	Other Capital Projects	Service Programs
Staff time	Low	Moderate more projects, increased time	High more programs, increased time
Competitive Process	No Direct funding	Yes Application / Review	Yes Application / Review
Process Timeline	2-4 months	4+months	4+months
Max. funding*	None	None	15% (≈\$45K)
City control	High	Low	Low
Administration**	10% (≈\$35,000)	15% (≈\$52,000)	20+% (≈\$70,000)
*Up to 15% for public services ** Up to 20% for administration			

Like other projects, City capital projects would need to be located in low- to moderate-income (LMI) qualified census tracts for CDBG, or meet the presumed benefit category.

Staff are discussing potential projects and will return to the HSC and City Council with recommendations for specific project(s) at future meetings.

The City submitted both plans to HUD on August 13, 2025, and received the approved grant agreement on September 15th for the anticipated amount of \$348,393.

The approved Program Year (PY) 2025 runs from October 1, 2025, to September 30, 2026.

Staff also recommends allocating 10% of CDBG funds to administration (\$34,893), which is half of the total amount eligible for this purpose. Administration includes: planning for future CDBG allocations and new 5-year Con Plans, AAPs, and CAPERS; creating program guides and monitoring handbooks; potential future sub-recipient monitoring; submitting financial reports; completing environmental reviews for programs and projects; and continuing program improvements and reporting on outcomes.

CDBG Program Year 25 (PY25) funds must be reported on via the Consolidated Annual Performance and Evaluation Report (CAPER) within 90 days of the PY25 end date. CDBG funds are recaptured by the US Treasury Department if they are not spent within 8 years. The absolute last date for expenditures on PY25 projects is September 30, 2033.

CDBG Work Products Needed for 2025:

1. Lacey CDBG Community Participation Plan – This can be produced in parallel with the Community Engagement Plan for the Lacey Human Services Grant Program (HSGP). – **Complete**

2. Lacey CDBG 2025 Program Timeline – **Complete**

3. Lacey CDBG 3-Year Consolidated Plan 2025-2027 – This is being produced in conjunction with the Community Needs Assessment and Human Services Strategic Plan – **Complete**

4. Lacey CDBG Annual Action Plan – This is the list of approved project priorities for 2025 and serves as Year 1 of the City's 3-Year Consolidated Plan 2025-2027. – **Complete**

5. Lacey CAPER – Annual Performance Report – **Not started**

Next Steps: Next steps include:

1. Sending the final grant agreement to HUD for signature.
2. Selecting City capital project(s) to bring back for recommendation.
3. Determining the administrative funding request amount.



HUMAN SERVICES COMMISSION

November 6, 2025

SUBJECT: September 2025 DEIB Regional Advisory Board Meeting Update

RECOMMENDATION: Review and discussion.

STAFF CONTACT: Shannon Kelley-Fong, Assistant City Manager *SKF*
Michelle Chavez, Human Services Coordinator *mjc*

ORIGINATED BY: City Manager's Department

ATTACHMENTS: 1. DEIB Regional Advisory Board Meeting Notes Summary 09.22.2025

FISCAL NOTE: None at this time

PRIOR REVIEW: [Commission on Equity – September 22, 2025](#)

**WORK PLAN GOAL:
AND STRATEGY** An Engaged Community
L. Enhance Communication and Engagement Efforts

DEIB STRAT. PLAN: Community Access and Engagement
B. Continue to develop and implement engagement strategies that build community trust and increase participation of BIPOC and other underrepresented voices in local decision making, including on advisory bodies, task forces, and planning efforts.

C. Enhance relationships and opportunities in the community for continued dialogue and knowledge-sharing among the City, partner entities, and community members through events, programs, forums, art, etc.

BACKGROUND: On September 22, 2025, the City of Lacey's Commission on Equity (COE) hosted a regional Diversity, Equity, Inclusion, and Belonging (DEIB) Advisory Board meeting at the Thurston County Fairgrounds Expo Center.

The meeting was attended by 20 participants from various jurisdictions, including Thurston County, the City of Tumwater, the City of Olympia, the City of Lacey Human Services Commission, and several community members.

Each jurisdiction provided updates on their respective advisory board DEIB activities and upcoming events. After the updates, the meeting was divided into five small groups to discuss the following four questions/focus areas:

Vision Alignment

1. What common goals or challenges do we share across our advisory boards?

Opportunities

2. Where do you see opportunities for collaboration on projects, programs, or initiatives?

Knowledge Sharing

3. How can we better share information, insights, or lessons learned across advisory boards or organizations?

Next Steps

4. What small practical steps would you be interested in seeing us take in the next 6 months to a year?

Attachment 1 provides the table notes from the meeting. In summary, several of the overarching themes were:

A. Collaboration / Share Best Practices:

- a. Hold joint meetings quarterly or twice per year, with hosting duties being shared across jurisdictions. Focus meetings on a specific topic that could yield action items.
- b. Hold regular Advisory Board Chair meetings.
- c. Continue the annual DEIB Summit planning.
- d. Continue to share best practices.

B. Direction:

- a. Help define and educate the community on what DEIB is.
- b. Work jointly on projects, when possible.
- c. Equity efforts are facing increasing challenges and pushback.

C. Engagement:

- a. Hold joint outreach activities in new places – Farmers Market, Colleges, Night Market, South Sound BIPOC, etc.
- b. Create an informational newsletter to highlight work being done.
- c. Hold more regional events.
- d. Involve and support the youth.
- e. Expanding mentorship for community members who want to do equity work or serve on boards and commissions.
- f. Hire and engage trusted community members to help government agencies.

Regional Diversity, Equity, Inclusion and Belonging (DEIB) Advisory Board Meeting Notes Summary 9-22-25

The information below is based on the table notes at this event. Importantly, these notes do not represent verbatim discussions.

1. Vision Alignment: What common goals or challenges do we share across our advisory boards?

Goals

- Collaborate – With quarterly or biannual meetings
- Strength – Remain strong moving forward
- Justice – Focus on justice
- Recruitment and Participation of committee members
- Clearly defined role for committee: "What is your power?"
- Increased visibility in the community of committee/committee work
- Setting the expectation of member commitment/responsibility
- Make Thurston County a better place to live
- Remove silos
- Build resilience
- Bring people together to share strategies and strengthen relationships – collaboration!
- Servant leadership
- Help define DEIB to the community
- Maintain relationships with elected officials
- Create clear goals, objectives, and strategies
- Help empower the community
- Discern, share, and use best practices
- Communicate and let people know how to get involved
- Get more people involved
- Ability to make a change or impact

Challenges

- Direction – Share the same direction
- Support – Gain support from leaders
- Uncertain times – Recognition that times are difficult for equity work, DEIB is under attack
- Maintain engagement with members and the community
- Economic turmoil
- Existing hurdles to getting buy-in from stakeholders and the community

[Type here]

- How will the attack on DEIB affect funding?
- People feel unheard
- Limited resources, we don't need to recreate the wheel

2. Opportunities: Where do you see opportunities for collaboration for projects, programs, or initiatives?

- Quarterly meetings
- Learn from other agencies
- Share data and information with other committees or jurisdictions
- Learn to navigate the mission
- Use lessons learned
- Equity Heat Map – Can be broadened across Thurston County
- Hold more community engagement sessions
- Hold regional events
- Combine efforts
- Ongoing collaboration, like with Tumwater; info sharing
- Other Human Services Commissions throughout the County? If so, Lacey HSC is interested in learning more
- Expanded youth engagement and partnerships
- Provide mentorship for youth
- Modernizing outreach and using each other as a resource
- Reaching unrepresented groups
- Help each other to live stream and improve accessibility
- Involve students at local universities, seniors, and businesses
- Meet more consistently and share information (staff or chairs)

3. Knowledge Sharing: How can we better share information, insights, or lessons learned across advisory boards or organizations?

- Network
- Hold more joint meetings
- Regular semi-annual (every 6mo) meetings like this one. Report out to whole group
- Hold quarterly meetings (or biannually) to continue these conversations and this work
- Rotate jurisdictions for hosting responsibility
- Opportunity for chairs of different cities to meet more frequently (like Mayor's Forum)
- Create a joint newsletter in multiple languages
- Joint messaging/regional communication
- Network with community organizations doing similar work
- Highlight success stories. Ex: How grants and funding was used

[Type here]

- Resource sharing
- Mentor programs
- Create action-focused assignments
- Sharing outreach for events and initiatives across jurisdictions
- Small projects that everyone can contribute to
- Improved communication for these meetings – partner groups would have liked a better understanding of what to expect, who was invited, and the planned discussion for the evening
- Continue collaborating
- Courageous conversations in our groups
 - health disparities
 - foster care
 - legal system, etc.
- Choose a topic and address the root cause and inequities
- Collaborate on cultural events, farmers market, night market, South Sound BIPOC, Black Homes Initiative

4. Next Steps: What small, practical steps would you be interested in seeing us take in the next 6 months to a year?

- Schedule the first quarterly meeting
- Schedule the next meeting 6 months from now – May 2026
- Prioritize the priorities
- Create information channels
- Have more city leaders at meetings
- Share results / get the information out
- Meet with each other / not a quorum but across agencies
- Share failures as well as successes